

GROUPS

tours & activities

~ 2019 ~



ORLÉANS
VAL DE LOIRE
TOURISME

www.tourisme-orleansmetropole.com

WELCOME TO ORLÉANS MÉTROPOLÉ A CITY AND ITS REGION !





Make the most of your visit to Orléans and the surrounding area with our selection of tours and excursions.

- All our programmes can be combined, modified or enhanced with additional visits.
- A variety of tours and visits are available in other area towns, please contact us for details.
- All our tours are led by experienced official guides.
- The programmes listed are indicative only and subject to modification.
- Bookings are subject to availability at the time of your request.
- Certain visits and activities may be modified or cancelled due to poor weather conditions.

We make it easy !

- An office dedicated to making sure your tours and stays are a perfect fit.
- A team of professionals in the field who provide in-depth knowledge of Orléans and the surrounding area.
- Negotiated prices with selected partners and suppliers.
- Personalised follow-up.

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ORLÉANS : THE LIFE & TIMES OF JOAN OF ARC

 ORLÉANS




Max.
8 hrs

30 + pers.
€ 45
/pers.

40 + pers.
€ 48
/pers.

50 + pers.
€ 46
/pers.



A DAY'S OUTING JOAN OF ARC'S FOOTSTEPS

Spend a day walking in the shadow of Joan of Arc, the heroine who freed Orléans from the English siege. Visit the house where she stayed and learn about her life through the series of beautiful stained glass windows in the Sainte-Croix cathedral.

PROGRAMME

- Guided tour of Sainte-Croix cathedral
- Guided tour of the hôtel Grosloot mansion
- Option : tourist train ride around the city centre
- Lunch in the city centre
- Guided tour of Orléans' historic district
- Guided tour of Place du Martroi
- Video at Joan of Arc's house

SUGGESTED MENU

- Kir apéritif
- Baked goat cheese salad
- Pork cheeks cooked in beer, mashed potatoes
- Apple tarte tatin and intense vanilla ice cream
- Wine and coffee

Suggested menu is subject to change by the chef

* Please contact us for Sunday and bank holiday rates.

 LESS THAN 30 OR MORE THAN 60 PEOPLE => ASK FOR A QUOTE !

100% ORLÉANS CITY CENTRE

ORLÉANS



Max.
8 hrs

30 + pers.
€ 46,50
/pers.

40 + pers.
€ 48
/pers.

50 + pers.
€ 46
/pers.



A DAY'S OUTING ORLÉANS & ITS MUSEUMS

FRAC Centre-Val de Loire : this contemporary art museum is a unique venue for exhibition and cultural programs at the cross-roads between art, architecture and design.

Musée des Beaux-Arts : this fine arts museum boasts one of the largest European painting collections in all of France as well as an exceptional gallery of pastels.

Hôtel Cabu – History and Archaeology Museum : this museum houses the Neuvy-en-Sullias Gallo-Roman treasure, as well as objects and art telling the story of Joan of Arc and the city of Orléans.



PROGRAMME

- Guided tour of Sainte-Croix cathedral
- Guided tour of the hôtel Grosloot mansion
- Guided tour of Orléans' historic district
- Option : tourist train ride around the city centre
- Lunch in the city centre
- Guided tour of hôtel Cabu – history and archaeology museum
Or guided tour of musée des Beaux-arts
Or guided tour of FRAC Centre-Val de Loire



LESS THAN 30 OR MORE THAN 60 PEOPLE => ASK FOR A QUOTE !

* Please contact us for Sunday and bank holiday rates.

100% ORLÉANS CITY CENTRE

 ORLÉANS

© B. Voisin



30 + pers.
€ 42
/pers.

40 + pers.
€ 45
/pers.

50 + pers.
€ 43
/pers.



© Christophe Mouton

A DAY'S OUTING NEW MEDIEVAL ORLÉANS

Hit all the highlights of the city of Orléans: Sainte-Croix cathedral, the hôtel Groslot mansion and historic district. Then explore the Romanesque-style Saint-Aignan and Saint-Avit crypts as well as the Banner Gate, vestiges of the city's second line of defence.



PROGRAMME

- Guided tour of Sainte-Croix cathedral
- Guided tour of the hôtel Groslot mansion
- Guided tour of Orléans' historic district
- Option : tourist train ride around the city centre
- Lunch in the city centre
- Guided tour of Saint-Avit crypt
- Guided tour of Saint-Aignan crypt
- Guided tour of Banner Gate



LESS THAN 30 OR MORE THAN 60 PEOPLE => ASK FOR A QUOTE !

* Please contact us for Sunday and bank holiday rates.

100% ORLÉANS CITY CENTRE



© STL PHOTO



30 + pers.
€ 37
/pers.

40 + pers.
€ 40
/pers.

50 + pers.
€ 38
/pers.



© Christophe Mouton

A DAY'S OUTING NEW ORLÉANS & ITS RIVERFRONT

Orléans sits at a bend in the Loire River, making it a major port city serving trade via the Rhone and, later, from the Atlantic Ocean. Throughout the centuries, the river has played an important role in the city's development.



PROGRAMME

- Guided tour of Sainte-Croix cathedral, hôtel Grosloot mansion and the historic district
- Option : tourist train ride around the city centre
- Lunch in a restaurant on the banks of the Loire River
- Guided tour of the history of the Loire River
- Option : river cruise on the Loire
- Guided tour of Saint-Aignan crypt



SUGGESTED MENU

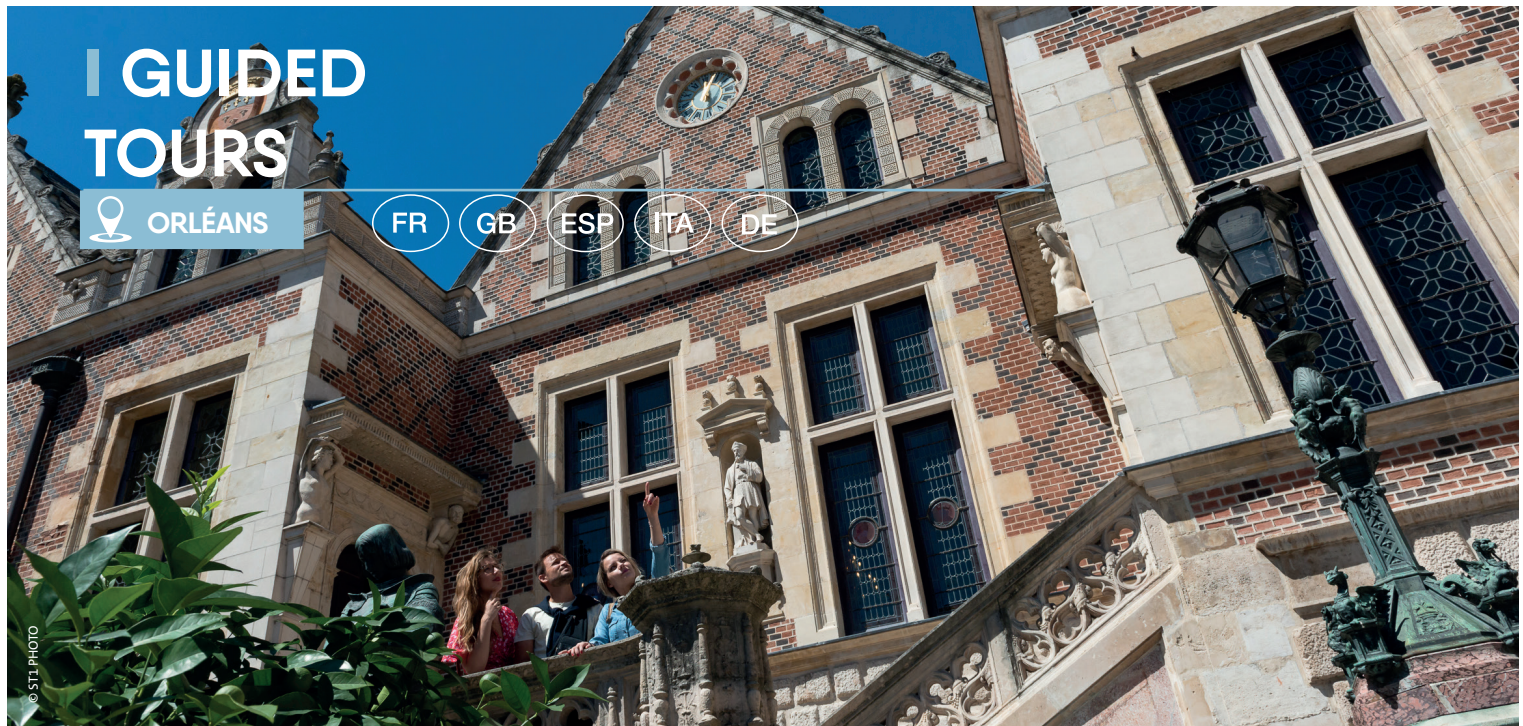
- Kir aperitif
- Mini beef carpaccio
- Traditional chicken blanquette served with rice pilaf
- Raspberry panna cotta
- Wine and coffee

Suggested menu is subject to change by the chef



LESS THAN 30 OR MORE THAN 60 PEOPLE => ASK FOR A QUOTE !

* Please contact us for Sunday and bank holiday rates.



I GUIDED TOURS



ORLÉANS

FR

GB

ESP

ITA

DE

TOUR EXPLORING ORLÉANS

Hit all the highlights of Orléans !

Your guide will take you straight to the historic district where a vast rehabilitation scheme showcases the architectural details of Orléans' prestigious heritage. Visit hôtel Groslois mansion, the former city hall and host to historic VIPs throughout the centuries, and Sainte-Croix cathedral, witness to historic events that have shaped the city of Orléans for over 600 years.



FOR 40 + PEOPLE => BOOK A SECOND GUIDE !

TOUR UNDERGROUND ORLÉANS

Treasures await beneath the streets of Orléans! Visit the crypts of Saint-Aignan and Saint-Avit, two Romanesque-style vestiges dating back to the 11th century, where your guide will tell you their stories, and their secrets.



FOR 19 + PEOPLE => BOOK A SECOND GUIDE !

TOUR LOOKING FOR JOAN OF ARC

As you explore the city, your guide will narrate the life of this heroine who, in 1429, accomplished what no man could: ending the English siege of Orléans !

You will scour the city for traces of this glorious past: paintings and statues at hôtel Groslois mansion, stained glass windows in Sainte-Croix cathedral, an equestrian statue in Place du Martroi, the historic district... the Maid of Orléans lives on !



FOR 40 + PEOPLE => BOOK A SECOND GUIDE !

TOUR ENCHANTED ORLÉANS

At night, Orléans lights up and becomes magical !

The city's historic buildings and main monuments are illuminated, showcasing the architectural details and making history come alive. Don't miss this enchanting nighttime tour !



FOR 30 + PEOPLE => BOOK A SECOND GUIDE !





1 GUIDED TOURS



ORLÉANS

FR

GB

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ITA

DE

TOUR ORLÉANS STREET ART

NEW

Street art by definition is a open to the public, offering passers-by graphic art destined to disappear over time. Your guide will make sure you see the most striking and emblematic street art in the city.



FOR 40 + PEOPLE => BOOK A SECOND GUIDE !

TOUR RENAISSANCE ORLÉANS

NEW

Celebrate the 500th anniversary of the Renaissance by visiting the most prestigious homes in Orléans and admiring the profusion of decorative elements. Your guide will point out how they were remodelled over time, reflecting the opulence of the city and its trade starting in the 16th century.



FOR 40 + PEOPLE => BOOK A SECOND GUIDE !



TOUR ORLÉANS, ABOVE & BELOW

Visit Orléans from top to bottom ! Climb the cathedral's 252 steps to see the city's most spectacular panorama: simply breathtaking! Then head underground to visit the Saint-Avit crypt, a 16th century Romanesque treasure buried beneath the city streets.



FOR 18 + PEOPLE => BOOK A SECOND GUIDE !



AVAILABLE FROM APRIL TO OCTOBER

* Special conditions apply, please contact us for details.

1 GUIDE

WEEKDAYS

SUNDAYS

Max. 2½ hrs
In French

€ 134 / group

€ 165 / group

Max. 2½ hrs
In other languages

€ 144 / group

€ 175 / group



YOUR CHOICE: AUDIO GUIDE VISITS UPON REQUEST, DEPENDING ON AVAILABILITY.

GUIDED TOURS


 ORLÉANS

© STI PHOTO

 Max. 2½ hrs	25 + pers. € 22 /pers.	30 + pers. €21,50 /pers.	35 + pers. € 21 /pers.	40 + pers. €20,50 /pers.
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QUIZ TOUR ORLÉANS WALKING RALLY

Here's a fun way to explore Orléans !
Join in a rally, solving enigmas featuring historical characters, places and dates that have marked the 600 years of Orléans.

 Each participant receives a gift at the end of the rally !
On your marks...

 LESS THAN 25 OR MORE THAN 45 PEOPLE => ASK FOR A QUOTE !

* Please contact us for Sunday and bank holiday rates.

TOUR WITH A TWIST WINE TASTING

Get your fill of Orléans heritage with visits to Sainte-Croix cathedral, hôtel Grosloot mansion and the historic district. Then explore the Saint-Aignan crypt, a Romanesque treasure buried beneath the city streets. Here, amidst centuries-old stones, you will enjoy a wine tasting session with a sweet or savoury buffet.

 LESS THAN 15 PEOPLE => ASK FOR A QUOTE !

 TASTING OF LOCAL PRODUCTS AVAILABLE UPON REQUEST

* Tour limited to 25 people.

* Please contact us for Sunday and bank holiday rates.

 Max. 2½ hrs	15 + pers. € 23 /pers.	20 + pers. €21,50 /pers.
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© Orléans Val de Loire Tourisme

" Excessive consumption of alcohol is harmful to health. Drink with moderation.

ORLÉANS : MONUMENTS & NATURE

 ORLÉANS




Max.
8 hrs

30 + pers.
€ 43
/pers.

40 + pers.
€ 45
/pers.

50 + pers.
€ 44
/pers.



A DAY'S OUTING PARC FLORAL DE LA SOURCE

Discover a delightful botanical garden and park with something for visitors of all ages. Explore the butterfly house, animal park and magnificent gardens in the company of myriad songbirds.



PROGRAMME

- Guided tour of Sainte-Croix cathedral
- Guided tour of Orléans' historic district
- Guided tour of the hôtel Grosloot mansion
- Option : tourist train ride around the city centre
- Lunch in an area restaurant
- Guided tour of the Parc Floral de la Source



LESS THAN 30 OR MORE THAN 60 PEOPLE => ASK FOR A QUOTE !

* Please contact us for Sunday and bank holiday rates.

ORLÉANS : MONUMENTS & NATURE



ORLÉANS, COMBLEUX and MARDIÉ



Max.
8 hrs

30 + pers.

€ 76
/pers.

40 + pers.

€ 69
/pers.

50 + pers.

€ 62,50
/pers.



A DAY'S OUTING ON THE WATER

Enjoy a leisurely trip down the Orléans Canal, formerly a busy trade canal and now a wonderful way to see the countryside. Nearly 79 kilometres long, this waterway is located entirely within the Loiret department !



PROGRAMME

- Meeting point: Orléans centre
Travel by coach to the town of Mardié
- Trip down the Orléans Canal
- Stopover at Combleux
- Lunch in a restaurant next to the locks
- Return to Orléans
- Guided tour of Sainte-Croix cathedral and hôtel Grosnot mansion
- Option: tourist train ride around the city centre



SUGGESTED MENU

- Kir aperitif
- Gingerbread and foie gras burger
- Pike perch stuffed with sea urchin roe sauce
- Pear and caramel crisp
- Wine and coffee

Suggested menu is subject to change by the chef



LESS THAN 30 OR MORE THAN 60 PEOPLE => ASK FOR A QUOTE !

* Please contact us for Sunday and bank holiday rates.

ORLÉANS : MONUMENTS & NATURE

 ORLÉANS, OLIVET



© Jean Dubrana


Max.
8 hrs

30 + pers.
€ 37
/pers.

40 + pers.
€ 39
/pers.

50 + pers.
€ 38
/pers.









© STI PHOTO

A DAY'S OUTING NEW THE LOIRET RIVER MILLS

Discover Orléans' many heritage sites, including Sainte-Croix cathedral, hôtel Groslot mansion and the historic district. Then take a stroll along the Loiret River, explore the Olivet mills, testaments to past economic activity, now transformed into lovely private homes.

PROGRAMME

-  Guided tour of Sainte-Croix cathedral
-  Guided tour of the hôtel Groslot mansion
-  Guided tour of Orléans' historic district
-  Option : tourist train ride around the city centre
-  Lunch in the city centre
-  Guided tour of the watermills on the Loiret River

SUGGESTED MENU

- Kir aperitif
- Chicken liver and port parfait
- Fillet of ocean perch, ratatouille with tarragon, aioli sauce
- Fresh apricot and slivered almond clafoutis
- Wine and coffee

Suggested menu is subject to change by the chef

 LESS THAN 30 OR MORE THAN 60 PEOPLE => ASK FOR A QUOTE !

* Please contact us for Sunday and bank holiday rates.

SPECIAL EVENTS IN ORLÉANS



1 DAY

30 + pers.

€ 43
/pers.

40 + pers.

€ 45
/pers.

50 + pers.

€ 44
/pers.

A DAY OUTING

NEW

ORLÉANS CHRISTMAS SPIRIT

The Christmas Market spreads its cheer throughout the city centre, from the Place du Martroi to the Place de la République and Place du Loire. Festive wooden chalets display seasonal wares: toys, local products, arts and crafts, decorations, gifts, food etc. How better to get in the Christmas spirit ?



PROGRAMME

- Guided tour of Sainte-Croix cathedral, hôtel Grosloot mansion and the historic district
- Lunch in the city centre overlooking the market
- Free time at the Christmas market (without guide)
- Hot cocoa or mulled wine offered by the Tourism Office



SUGGESTED MENU

- Kir (white wine, blackcurrant liqueur), hors d'oeuvres
- Rabbit and foie gras terrine, chutney
- Young wild boar stew, celeriac purée
- Chocolate delight with bitter oranges
- Wine and coffee

Suggested menu is subject to change by the chef



LESS THAN 30 OR MORE THAN 60 PEOPLE => ASK FOR A QUOTE !

* Please contact us for Sunday and bank holiday rates.



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SPECIAL EVENTS IN ORLÉANS

 ORLÉANS

ANNUAL HIGHLIGHT

FROM APRIL 29 TO MAY 8, 2019

THE JOAN OF ARC FESTIVAL

First held in 1430, the Joan of Arc festival celebrates the heroine who enabled the French to raise the English army's siege of Orléans on May 8, 1429.

Listed on the National Intangible Cultural Heritage register, this festival includes myriad events such as civil, military and religious parades, a spectacular sound and light show and more.

ANNUAL HIGHLIGHT

FROM SEPTEMBER 18 TO 22, 2019

THE LOIRE FESTIVAL

Every two years, in September, the Orléans riverside transforms into the historic port of yesteryear.

The docks welcome over 200 boats hailing from the Loire and other European rivers invited for the festival. During the festive 5-day event, you can enjoy fun and educational activities on the theme of Orléans' river heritage.



JAZZ À L'ÉVÊCHÉ (JAZZ FESTIVAL) : FROM JUNE 20 -23 / FÊTES DES DITS : AUGUST

LIGHT SHOW ON THE CATHEDRAL : MAY, JUNE, JULY, AUGUST, SEPTEMBER, DECEMBER

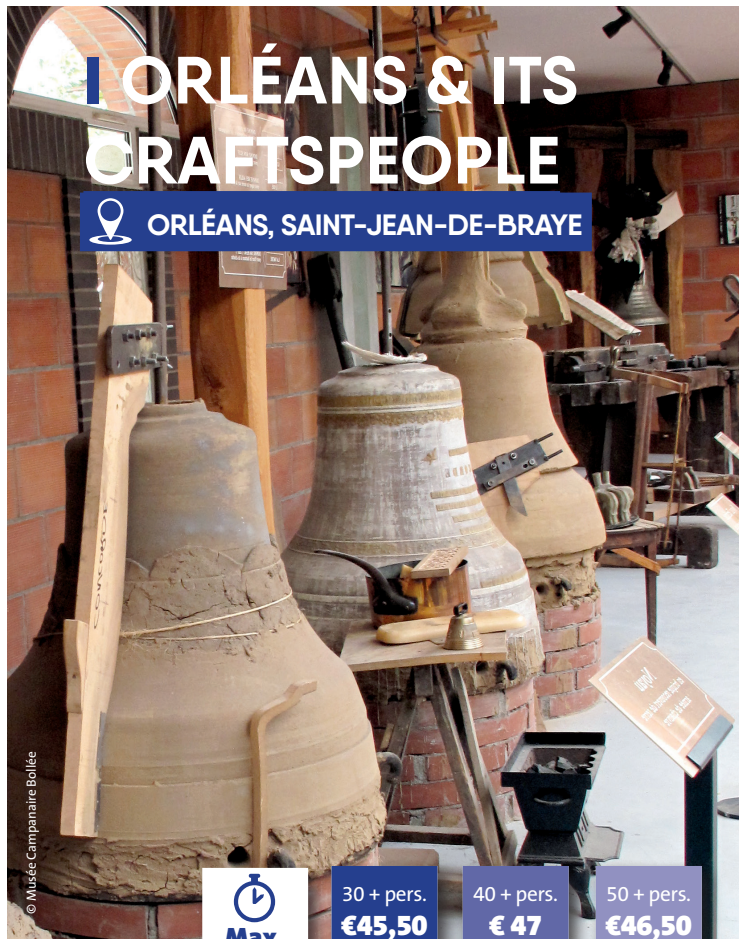
NEED MORE INFO ? GO TO : WWW.TOURISME-ORLEANSMETROPOLE.COM



© Christophe Moisson



FOR UPCOMING EVENTS, CONTACT US FOR A QUOTE !



ORLÉANS & ITS CRAFTSPEOPLE



ORLÉANS, SAINT-JEAN-DE-BRAYE



Max.
8 hrs

30 + pers.
€45,50
/pers.

40 + pers.
€ 47
/pers.

50 + pers.
€46,50
/pers.

A DAY'S OUTING THE BELLS OF ORLÉANS

Visit the historical highlights of Orléans, making a special stop to discover the little known art of the Master bell founder. End your day with a guided tour of the bell museum run by one of the last bell founders still in activity.



PROGRAMME

- Guided tour of Sainte-Croix cathedral
- Guided tour of the hôtel Groslot mansion
- Guided tour of Orléans' historic district
- Option : tourist train ride around the city centre
- Lunch in a restaurant
- Guided tour of the Bollée Bell museum
- Option : a complementary video retracing the main stages of casting a bell

i LESS THAN 30 OR MORE THAN 60 PEOPLE => ASK FOR A QUOTE !

* Please contact us for Sunday and bank holiday rates.



ORLÉANS & ITS CRAFTSPEOPLE



ORLÉANS



Max.
8 hrs

20 + pers.
€ 51
/pers.

30 + pers.
€47,50
/pers.

40 + pers.
€51,50
/pers.

A DAY'S OUTING NEW ORLÉANS & ITS STAINED GLASS

Welcome to a world of colour and light. Enjoy a hands-on experience at the stained glass workshop run by expert craftspeople who will introduce you to the art of stained glass in all its many forms. Then retrace the story of Joan of Arc through the stained glass windows in Sainte-Croix cathedral and other key historic monuments.



PROGRAMME

- Initiation to stained glass making with Vitrail & Co
- Guided tour of the Place du Martroi & Bannier Gate
- Lunch in the city centre
- Guided tour of Sainte-Croix cathedral
- Guided tour of the hôtel Groslot mansion
- Guided tour of Orléans' historic district
- Option : tourist train ride around the city centre

i LESS THAN 20 OR MORE THAN 60 PEOPLE => ASK FOR A QUOTE !

* Please contact us for Sunday and bank holiday rates.

ORLÉANS & ITS CRAFTSPEOPLE

 ORLÉANS, CHÉCY

© Orléans Val de Loire Tourisme



20 + pers.
€ 48
/pers.

30 + pers.
€ 44,50
/pers.

40 + pers.
€ 48,50
/pers.

A DAY'S OUTING NEW THE LIFE OF A COOPER

Through the end of the 19th century, winemaking was one of the principal livelihoods in Chécy, a town near Orléans. Come visit the cooperage museum and learn more about the work of a cooper-winemaker through exhibits of the materials and techniques used for making barrels and casks.

PROGRAMME

- Guided tour of Sainte-Croix cathedral, hôtel Groslot mansion
- Guided tour of Orléans' historic district
- Option : tourist train ride around the city centre
- Lunch in a restaurant
- Guided tour of the musée de la Tonnellerie

OPTIONS :

- WINE TASTING
- BOAT TRIP ON THE ORLÉANS CANAL

*subject to conditions depending on the season

 LESS THAN 20 OR MORE THAN 50 PEOPLE => ASK FOR A QUOTE !

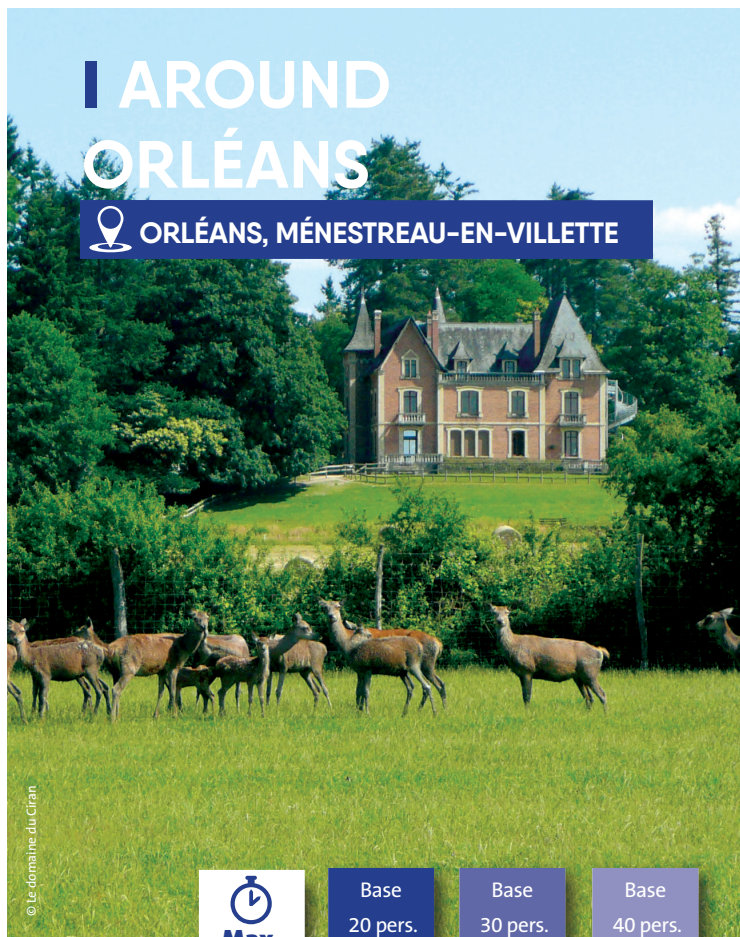
* Please contact us for Sunday and bank holiday rates.



© Orléans Val de Loire Tourisme

AROUND ORLÉANS

📍 ORLÉANS, MÉNESTREAU-EN-VILLETTE



© Le domaine du Ciran

Max.
8 hrs

Base
20 pers.
€43,50

Base
30 pers.
€41,50

Base
40 pers.
€43,50

A DAY'S OUTING NEW THE LOIRE VALLEY AND SOLOGNE

The Domaine du Ciran offers 300 hectares of carefully protected nature featuring the flora, fauna and landscapes native to Sologne.

Stop at the designated observation areas to catch a glimpse of wild animals roaming the forests and meadows.

PROGRAMME

- Guided tour of Sainte-Croix cathedral, hôtel Grosloot mansion
- Guided tour of Orléans' historic district
- Option : tourist train ride around the city centre
- Lunch in an area restaurant
- Unguided visit of the domaine du Ciran

OPTIONS :

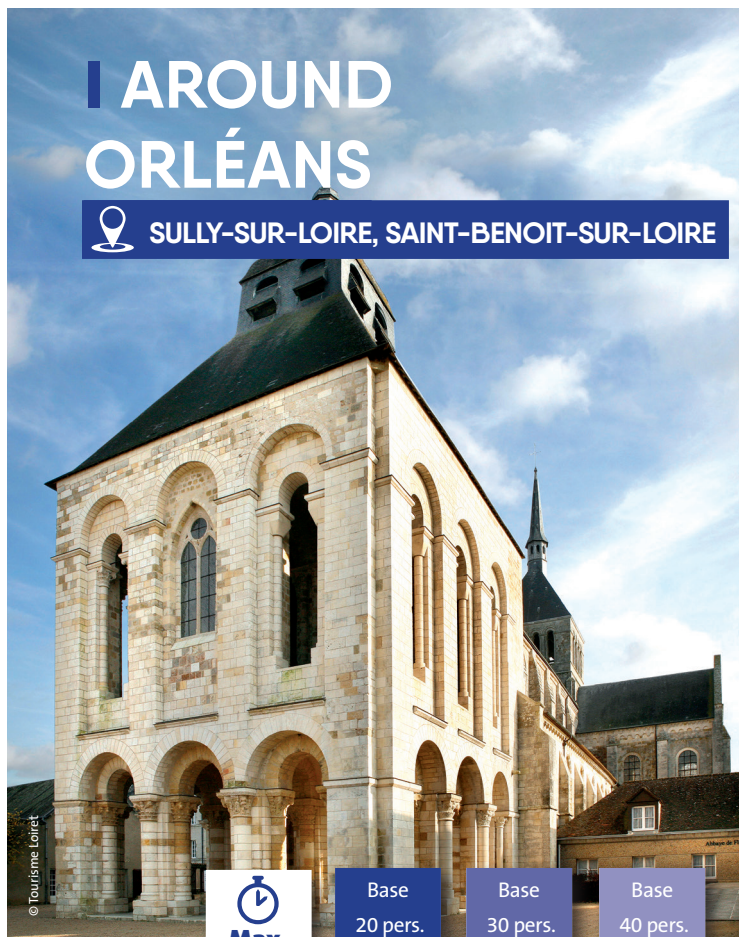
- TOUR OF THE DOMAINE IN AN ELECTRIC CART WITH COMMENTARY
- LOCAL PRODUCT TASTING EXPERIENCE :
- GUIDED TOUR WITH A NATURE GUIDE

 LESS THAN 20 OR MORE THAN 50 PEOPLE => ASK FOR A QUOTE !

* Please contact us for Sunday and bank holiday rates.

AROUND ORLÉANS

📍 SULLY-SUR-LOIRE, SAINT-BENOIT-SUR-LOIRE



© Tourisme Loiret

Max.
8 hrs

Base
20 pers.
€54,50

Base
30 pers.
€ 48

Base
40 pers.
€ 53

A DAY'S OUTING SIGHTSEEING ALONG THE LOIRE

Visit the gateway to the Loire Valley, studded with gems of medieval religious architecture ! Travel back in time from one bank of the river to the other.

PROGRAMME

- Guided tour of the château de Sully
- Lunch in an area restaurant
- Guided tour of the Romanesque Saint-Benoît-sur-Loire basilica
- Guided tour of the Germigny-des-Prés carolingian oratory
- End the day in Sully-sur-Loire

 LESS THAN 20 OR MORE THAN 50 PEOPLE => ASK FOR A QUOTE !

* Please contact us for Sunday and bank holiday rates.

Tours in partnership with Tourisme Loiret



AROUND ORLÉANS



NEUVILLE-AUX-BOIS, CHILLEURS-AUX-BOIS



Max.
8 hrs

Base
20 pers.
€ 46

Base
30 pers.
€44,50

Base
40 pers.
€ 46

A DAY'S OUTING NEW CHOCOLATE & PERFUME

Spend your morning discovering the secrets behind delicious chocolates. You will even be invited to taste at various stages of the chocolate-making process.

In the afternoon, you will visit the château de Chamerolles, a brick and stone edifice built in the early Renaissance by Sir Lancelot du Lac.

Its museum of scents and fragrances takes you on a journey through the history and secrets of perfume-making since the 16th century.



PROGRAMME

- Guided tour of the chocolate-making facility and tasting sessions
- Lunch in an area restaurant
- Guided tour of the château de Chamerolles



THE GUIDED TOUR OF THE CHOCOLATE FACTORY ENDS AT THE BOUTIQUE

WHERE YOU CAN BUY PRODUCTS AT 'COST'



LESS THAN 20 OR MORE THAN 50 PEOPLE => ASK FOR A QUOTE !

* Please contact us for Sunday and bank holiday rates.



© Chocolaterie Alex Olivier

Tours in partnership with Tourisme Loiret



AROUND ORLÉANS

📍 MEUNG-SUR-LOIRE



AROUND ORLÉANS

📍 LA FERTÉ-SAINT-AUBIN



CHÂTEAU

DE MEUNG-SUR-LOIRE

One of the largest and oldest castles in the Loiret department, the château de Meung-sur-Loire hosted a number of visiting kings, including François 1st and Louis XI.

The property was owned by the bishops of Orléans until the French Revolution.

A short drive from Orléans, the castle offers 20 superbly furnished rooms, from 18th century kitchens to bathrooms, and displays over 2000 objects.

CHÂTEAU

DE LA FERTÉ-SAINT-AUBIN

Located at the heart of Sologne, the château de la Ferté-Saint-Aubin opens fifteen furnished rooms on three floors for visitors.

Explore the castle from the cellars to the attic to the stables, not to mention the exhibit of porcelain dolls and antique toys. Come discover a truly different château of the Loire Valley.

Ideal for the whole family, the vast 40-hectare park leads to a reconstructed 1930s train station as well as a wide variety of games and fun, including a petting farm.



NEED MORE INFO? VISIT OUR WEBSITE AT :

www.tourisme-orleansmetropole.com

TICKETS ARE AVAILABLE AT THE ORLÉANS TOURISM OFFICE

AROUND ORLÉANS

 CHAMBORD



CHÂTEAU DE CHAMBORD

Listed as a UNESCO World Heritage Site since 1981, Chambord is the emblem of the French Renaissance for visitors from around the world. The château also boasts the largest enclosed natural reserve in Europe, including 5,440 hectares of forest, and offers numerous outdoor activities. Explore 500 years of history in this showpiece of architecture and nature located less than an hour from Orléans.



I NEED MORE INFO ? VISIT OUR WEBSITE AT :

www.tourisme-orleansmetropole.com

TICKET IS AVAILABLE AT THE ORLÉANS TOURISM OFFICE



A LA CARTE TOURIST GUIDE SERVICES

2019 RATES

TOUR GUIDE RATES PER GROUP	IN FRENCH		IN OTHER LANGUAGES	
	WEEKDAYS	SUNDAY	WEEKDAYS	SUNDAY
Tour of Orléans Max. 2 ½ hrs	€ 134	€ 165	€ 144	€ 175
Half day Max. 4 hrs	€ 175	€ 227	€ 185	€ 242
Full day Max. 8 hrs	€ 254	€ 377	€ 302	€ 447
museum visits Max. 1½ hrs Excl. entry fees	€ 124	€ 134	€ 134	€ 144

i For groups of 40 or more people, a second guide will be billed.
For museum visits, groups are limited to 20 people.
Please contact us for bank holiday rates.



S.P.L ORLÉANS VAL DE LOIRE TOURISME

GENERAL TERMS AND CONDITIONS OF SALE

The general terms and conditions of sale are set in accordance with articles R-211-5 to R-211-13 of the French Tourism Code [Code du Tourisme]. We can provide these upon request.

Article 1 - Under the French law of 13 July 1992, authorised Tourist Offices can provide reservation and sales functions for all types of general interest leisure and reception services within their area of operation. They help members of the public by proposing a selection of services to them. Tourist Offices are local Tourism organisations, available to service providers who are not members and who have entered into a mandate agreement with them. Under no circumstances can the Tourist Offices be held liable if these agreements are used by third parties or for purposes other than tourism.

Article 2 - Length of the service: Under no circumstances can the buyer signing this agreement, entered into for a specified period, invoke any right to remain in the premises after the end of the service.

Article 3 - Liability: S.P.L Orléans Val de Loire Tourisme, which offers services to a buyer, is this buyer's sole contact and is accountable to said buyer for the execution of the obligations arising from these terms and conditions of sale. S.P.L Orléans Val de Loire Tourisme cannot be held liable in the event of fortuitous events, a force majeure event or the action of any person who is not connected to the organisation or service.

Article 4 - Reservation: Reservations become firm when a deposit of 30% of the total price and a copy of the agreement and of the general terms and conditions of sale, signed by the buyer, are returned to S.P.L Orléans Val de Loire Tourisme before the deadline shown in the agreement.

Article 5 - Settlement of the balance: The buyer formally undertakes to pay the outstanding balance for the agreed-upon service to S.P.L Orléans Val de Loire Tourisme, upon presentation of an invoice, one month before the start of the service. Unless agreed in advance, buyers who have not paid the balance by the set date are considered to have cancelled their stay. Consequently, the service is again offered for sale and there will be no reimbursement.

Article 6 - Late reservations: Unless agreed in advance, the entire price will be required when booking if the reservation is made less than 30 days before the start of the service.

Article 7 - Exchange voucher: When the costs of the stay have been received, S.P.L Orléans Val de Loire Tourisme will provide the buyer with an exchange voucher which must be handed to the service provider upon arrival.

Article 8 - Arrival: The buyer must arrive on the specified date and at the time mentioned in this agreement. He or she undertakes to notify S.P.L Orléans Val de Loire Tourisme of any late arrival. The visit will be shortened (but the sum due is unchanged). If the buyer wants to extend the service because of this late arrival then, depending on the guide's availability, there will be an extra charge for the additional time (€41 per additional hour, as of February 2017 rates).

Article 9 - Cancellation by the buyer: S.P.L Orléans Val de Loire Tourisme must be notified of any cancellation by registered letter, fax or e-mail. Any cancellation by the buyer less than 24 hours before the visit will be invoiced in full. No reimbursement will be made in the event of the buyer's non-arrival.

Article 10 - Change by S.P.L Orléans Val de Loire Tourisme to a material feature of the agreement: Should S.P.L Orléans Val de Loire Tourisme be obliged to make a change to one of the essential features of the agreement before the scheduled start date of the service, the buyer can, without prejudice to the right to claim compensation for any damage suffered, and having been notified of the change

by S.P.L Orléans Val de Loire Tourisme by registered letter with acknowledgement of receipt, either cancel the agreement and obtain, without penalties, the immediate reimbursement of the sums paid, or accept S.P.L Orléans Val de Loire Tourisme's proposed change or replacement of the location of the services, in which case the parties will sign an amendment to the agreement specifying the changes made. Any reduction in price will be applied as a deduction to any sums remaining due from the buyer. If the payment already made by the buyer is greater than the amended payment, the overpaid amount will be returned to the buyer before the start of the service.

Article 11 - S.P.L Orléans Val de Loire Tourisme's inability, during the service, to provide the services specified in the contract: Should S.P.L Orléans Val de Loire Tourisme, during the service, be unable to provide a major part of the services specified in the agreement, representing a not insignificant portion of the price honoured by the buyer, S.P.L Orléans Val de Loire Tourisme, without prejudice to the right to claim compensation for any damage suffered, will propose a service as a replacement to the specified service, possibly bearing any price supplement. If the service accepted by the buyer is of a lower quality, S.P.L Orléans Val de Loire Tourisme will reimburse the price difference before the end of the service. If S.P.L Orléans Val de Loire Tourisme cannot propose a replacement service to the buyer, or if this is refused by the buyer for valid reasons, the former will pay the latter compensation calculated in the same way as cancellations by S.P.L Orléans Val de Loire Tourisme.

Article 12 - Cancellation by S.P.L Orléans Val de Loire Tourisme: Should S.P.L Orléans Val de Loire Tourisme cancel the service before its start, it must notify the buyer by registered letter with acknowledgement of receipt. The buyer, without prejudice to the right to claim compensation for any damage suffered, will be reimbursed immediately, without penalty, for the sums paid, and will also receive compensation equal to the penalty that would have been incurred if they had cancelled on this date. These provisions do not apply when an amicable agreement is reached concerning the buyer's acceptance of a replacement service proposed by S.P.L Orléans Val de Loire Tourisme. Applicable cancellation charges:

- a) Individual cancellations in a group:
 - cancellation more than 30 days before the start of the stay: 10% of the price of the stay;
 - 30 – 21 days inclusive: 25% of the price of the stay;
 - 20 – 8 days inclusive: 50% of the price of the stay;
 - 7 – 2 days inclusive: 75% of the price of the stay;
 - less than 2 days before: 90% of the price of the stay.No reimbursement will be made in the event of the buyer's non-arrival.
- b) Cancellation by a group:
 - 30 - 21 days: 25% of the package price per person;
 - 20 - 8 days: 50% of the package price per person;
 - 7 - 2 days: 75% of the package price per person;less than 2 days before the start date, or non-arrival of the group: 100% of the package price per person.

Article 13 - Interruption of the service: No reimbursement will be made if the service is interrupted by the buyer.

Article 14 - Capacity: This agreement is for a specific number of people. If the actual number exceeds the capacity specified for the service, the service provider can refuse the additional buyers, withdraw from the service agreement (in this case, the price of the service is retained by S.P.L Orléans Val de Loire Tourisme) or charge a supplement.

Article 15 - Assignment of the contract by the buyer: Buyers can assign their agreement to an assignee who meets the same conditions for benefiting from the service. In this case, the buyers must notify S.P.L Orléans Val de Loire Tourisme of their decision by registered letter with acknowledgement of receipt no later than 7 days before the start of the service.

The assignment of the agreement must be at cost price. The assignor and assignee are jointly and severally liable with regard to S.P.L Orléans Val de Loire Tourisme for the

payment of the balance of the price and any additional costs resulting from this assignment.

Article 16 - Insurance cover: Buyers are liable for any damage they cause. They are recommended to take out liability insurance covering these various risks.

Article 17 - Other services: The terms and conditions specific to other stays are sent by S.P.L Orléans Val de Loire Tourisme with the proposal and description of the service. An insufficient number of participants may be a valid cancellation reason for some types of services. In that case, S.P.L Orléans Val de Loire Tourisme will return all the sums paid. This possibility cannot occur less than 21 days before the start of the service. Any dispute concerning the exclusive application of these general terms and conditions will be solely subject to the jurisdiction of the court in the principal town of the Tourist Office's department. S.P.L Orléans Val de Loire Tourisme has taken out a professional liability insurance policy.

Article 18 - Hotels: Prices include the hotel room and breakfast, half-board or full-board rates. When a single buyer occupies a double room, he or she will be billed a single-room supplement.

Article 19 - Disputes:

Any complaint concerning a service must be submitted to S.P.L Orléans Val de Loire Tourisme within 3 days of the start of the service.

Any other complaint concerning a service must be sent as soon as possible by letter to S.P.L Orléans Val de Loire Tourisme of Orleans, which is exclusively empowered to issue a decision concerning disputes.

S.P.L Orléans Val de Loire Tourisme has taken out a professional liability insurance policy with ALLIANZ, Agency JALOUNEIX Orléans, under policy number 57530601.

If there is continuing disagreement, disputes can be submitted to the quality department of the Fédération Nationale des Offices de Tourisme et Syndicats d'Initiative [National Federation of Tourist Offices and Tourist Information Offices], which will seek to find an amicable agreement. Any dispute concerning the application of these general terms and conditions will be solely subject to the jurisdiction of the court in the principal town of the S.P.L Orléans Val de Loire Tourisme's department.)

Special terms and conditions:

Rates: The rates indicated are for groups providing their own vehicle equipped with a sound system for the guide. The rates indicated correspond to the guide's service or to a price per person for tours. They are inclusive of taxes and services, and may be revised if museum entrance fees are increased. The rate will be adjusted for any request below or above the minimum number of persons mentioned. Guided visits are organised for a group of 40 people maximum. Above that number, to ensure the quality of our services, we recommend having two guides.

Length of the visit: the visit begins when the guide takes charge of the group. Travel times are included in our visits.

Reservation: Requests for a quote are not considered reservations. The reservation is only confirmed by the return of the signed quote with the mention "bon pour accord" [agreed] and accompanied by these general terms and conditions signed by the buyer. This return must be accompanied by a deposit cheque for 30% of the total amount. In return, S.P.L Orléans Val de Loire Tourisme will send you a confirmation letter specifying the place, date and time of the appointment.

Invoicing: Payment will be made to S.P.L Orléans Val de Loire Tourisme upon receipt of the invoice. For any payment from a foreign bank account, an additional charge of €18 will be invoiced for bank charges.



Contact & Booking

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