
DAY TRIPS AND GUIDED TOURS AROUND

ORLEANS

FOR GROUPS 2020



ORLÉANS
VAL DE LOIRE
TOURISME

5 REASONS TO VISIT ORLEANS WITH A GROUP

1 A DESTINATION WITH MANY FACES

Orleans is a modern city that has carefully preserved its historical, cultural and natural heritage. The city is proud of its half-timbered houses, parks with their long and fascinating horticultural history, regenerated quaysides and enticing regional cuisine!

The city's cultural calendar includes a number of international events throughout the year.

2 A CITY ON A ROYAL RIVER

There is always something happening on the Loire, France's longest river, which flows east to west through Orleans. Added to UNESCO's list of World Heritage Sites in 2000, the 280-km-long Loire Valley is a place of exceptional biodiversity not to mention rich history and culture.

3 ORLEANS, A GREEN CITY

Orleans is a remarkably green city with its leafy open spaces and forests not to mention horticultural traditions perhaps inspired by the beautiful roses, peonies and clematis that grow here. These natural treasures, a pleasure for all the senses, await you in the city's many parks and gardens.

4 THE CITY OF JOAN OF ARC

Joan of Arc and the French troops forced the English to withdraw on 8 May 1429, ending the Siege of Orleans. The city commemorates her historic arrival with medallions along the streets and remembers her in stained glass, painting and sculpture. Don't miss the Joan of Arc Festival, the only one of its kind and listed as Intangible Cultural Heritage since 2018.

5 A TOURIST HUB

Just one hour from Paris, Orleans is the perfect starting point to tour the famous châteaux along the Loire and Loiret rivers. Several of these estates—including the châteaux of Sully-sur-Loire, Meung-sur-Loire, La Ferté-Saint-Aubin, Chambord and Blois—are less than an hour's drive away.



ADVANTAGES FOR VISITING GROUPS:

Special prices negotiated with our suppliers and service providers.

Day trips or guided tours in a full package.

Access to a wide variety of activities in the region.

HOW IT WORKS:

All of the packages can be combined, modified or extended with other tours.

Plenty of tours not listed in this brochure are available around Orleans, just ask us about them.

Reservations are subject to availability at the time of booking.

Prices are based on parties of 30 visitors, smaller or larger groups are also possible. Simply tell us the size of your group.

Free admission is included for the driver.

Tours can be organised with a wireless radio system upon request, subject to availability.

CONTENTS

DAY TRIPS

- | EXPLORE THE LOIRE RIVER P. 4
- | WALKING IN JOAN OF ARC'S FOOTSTEPS P. 5
- | MEDIEVAL TREASURES P. 6
- | ORLEANS AND ITS MUSEUMS P. 7
- | TO THE SOUND OF THE BELLS P. 8
- | THE SECRETS OF BARREL-MAKING P. 9
- | HERITAGE AND HORTICULTURE P.10
- | GO WITH THE FLOW P. 11
- | ACCORDION MUSICAL CRUISE P. 12
- | THE MAGIC OF CHRISTMAS IN ORLEANS P. 13
- | CABARET SHOW P. 14
- | RIGHT BANK, LEFT BANK P. 15

GUIDED TOURS

- | FOLLOW YOUR GUIDE P. 16, P. 17, P.18

EVENTS

- | CALENDAR P.19

CHÂTEAUX

- | CHÂTEAUX NEAR ORLEANS P. 20, P. 21

PRACTICAL INFORMATION

ORLEANS P. 22

GENERAL TERMS AND CONDITIONS P. 23





 ORLEANS

I EXPLORE THE LOIRE RIVER

The role of the royal river through the ages tells you everything you need to know about the history of Orleans. There's no better way to discover the fascinating past of this winding river, a UNESCO World Heritage Site, than by taking a cruise on a traditional gabare or toue boat. Changing with the seasons, the Loire has an altogether different look and feel depending on the foliage, the water level and the colours at the time of your visit.

THE PROGRAMME

- 9:30 AM** Guided tour of Sainte-Croix Cathedral, Hôtel Grosloot and Orleans Old Town
- 11:00 AM** Optional: tour of Orleans city centre by land train
- 12:00 PM** Lunch in a restaurant overlooking the Loire (three courses, drinks included)
- 2:00 PM** Loire river cruise
- 3:00 PM** Guided tour of the Saint-Aignan and Saint-Avit crypts
- 5:00 PM** End of tour



DID YOU KNOW?

Every two years, Orleans hosts the Loire Festival, Europe's largest gathering of river vessels.

STARTING from €51.50 per person.
Based on party of 30

Price includes:

All services listed in the programme

Price does not include:

Personal expenses and transport

Valid:

All year
(subject to availability)

Land train:

Runs from April to October





📍 ORLEANS

I WALKING IN JOAN OF ARC'S FOOTSTEPS

After entering the city on 29 April 1429, Joan of Arc and the French troops forced the English to withdraw on 8 May 1429, thereby ending the Siege of Orleans. The history of the city is inextricably entwined with that of the young woman who changed the course of the Hundred Years' War. Orleans has faithfully preserved her memory. During your visit to Orleans, step back in time and follow in the footsteps of Joan of Arc...



DID YOU KNOW?

2020 will be the centenary of Joan of Arc's canonisation.

STARTING from €40 per person.
Based on a party of 30

📅 THE PROGRAMME

- **9:30 AM** Guided tour of Hôtel Grosloot and Sainte-Croix cathedral
- **11:00 AM** Optional: tour of Orleans city centre by land train
- **12:00 PM** Lunch in a city-centre restaurant (three courses, drinks included)
- **2:00 PM** Guided tour of Orleans Old Town and Place du Martroi with the statue of Joan of Arc on horseback
- **3:30 PM** Panoramic animated film at the Joan of Arc Museum
- **4:00 PM** End of tour

Price includes:

All services listed in the programme

Price does not include:

Personal expenses and transport

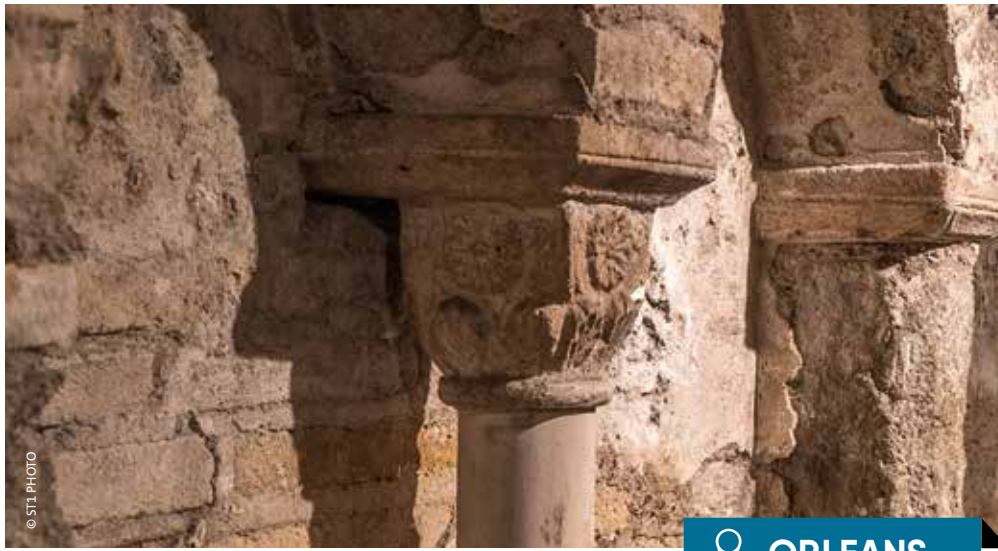
Valid:

All year (subject to availability)

Land train:

Runs from April to October





 ORLEANS

I MEDIEVAL TREASURES

Explore the secrets below the city! Discover the crypts of Saint-Aignan and Saint-Avit, Romanesque-style caverns dating from the 11th century, and the graves and relics that have survived. Then visit Porte Bannier, the remains of Orleans' second city wall built in the 15th century to protect everything within.

THE PROGRAMME

- 9:30 AM** Guided tour of Sainte-Croix Cathedral, Hôtel Grosloir and Orleans Old Town
- 11:00 AM** Optional: tour of Orleans city centre by land train
- 12:00 PM** Lunch in a city-centre restaurant (three courses, drinks included)
- 2:00 PM** Guided tour of the Saint-Aignan and Saint-Avit crypts and Porte Bannier
- 5:00 PM** End of tour

DID YOU KNOW?

You enter Porte Bannier through a trap door hidden beneath Place du Martroi.

STARTING from **€39.50** per person.
Based on a party of 30

Price includes:
All services listed
in the programme

Price does not include:
Personal expenses
and transport

Valid:
All year
(subject to availability)

Land train:
Runs from April to October





ORLEANS AND ITS MUSEUMS

The FRAC Centre-Val de Loire offers a fascinating programme of exhibitions and other cultural events exploring the relationships between art, architecture and design.

Visit the Fine Arts Museum to check out one of the largest collections of European paintings in France as well as a superb display of pastels.

Hôtel Cabu is a history and archaeology museum that houses the extraordinary Gallic-Roman objects unearthed in Neuvy-en-Sullias as well as numerous pieces connected to the history of Orleans and Joan of Arc.

Closed since 2015, MOBE—the city's biodiversity and environmental museum—will reopen to the public in 2020. Its exterior green walls will be an integral part of the living collection. An urban greenhouse will showcase biodiversity in the Loire basin. The top floor will feature a forum where visitors can discuss environmental issues.

THE PROGRAMME

- 9:30 AM** Guided tour of Sainte-Croix Cathedral, Hôtel Grosnot and Orleans Old Town
- 11:00 AM** Optional: tour of Orleans city centre by land train
- 12:00 PM** Lunch in a city-centre restaurant (three courses, drinks included)
- 2:00 PM** Guided tour of your choice of one or more museums
- 5:00 PM** End of tour



DID YOU KNOW?

The history and archaeology museum includes pieces dating back to the Gallic period.

STARTING from €40 per person.
Based on a party of 30

Price includes:
All services listed
in the programme

Price does not include:
Personal expenses
and transport

Valid:
All year, excluding Mondays
(subject to availability)
MOBE opening: please enquire

Land train:
Runs from April to October





 ORLEANS, SAINT-JEAN-DE-BRAYE

TO THE SOUND OF THE BELLS

When the bells are ringing, that's the cathedral singing! The campanology museum shows visitors each stage of making a bell. On display also are the hallmarks of ancient bell foundries, musical monitoring instruments, clappers, tools and antique clockworks.

THE PROGRAMME

- 9:30 AM** Guided tour of Sainte-Croix Cathedral, Hôtel Grosnot and Orleans Old Town
- 11:00 AM** Optional: tour of Orleans city centre by land train
- 12:00 PM** Lunch in a city-centre restaurant (three courses, drinks included)
- 2:30 PM** Guided tour of the campanology museum
Optional: video showing the main stages of bell making
- 5:00 PM** End of tour

DID YOU KNOW?

Bells from the foundry of Saint-Jean-de-Braye chime in more than 60 cathedrals in France and around the world.

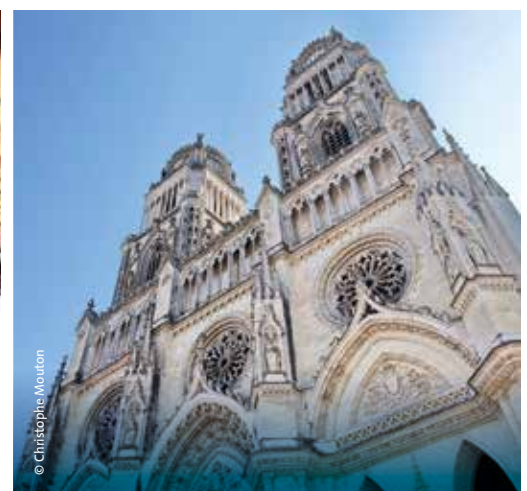
STARTING from **€41.50** per person.
Based on a party of 30

Price includes:
All services listed
in the programme

Price does not include:
Personal expenses
and transport

Valid:
All year
(subject to availability)

Land train:
Runs from April to October





CHÉCY, ORLEANS

I THE SECRETS OF BARREL-MAKING

Chécy in the Loire region was, up until the First World War, a thriving commercial centre for the production of both wine and barrels. With an impressive collection of nearly 3,000 pieces, the barrel-making museum illustrates the processes of producing barrels, making and storing wine. It also gives a peak into the daily life of winemakers of yesteryear with its winegrower's house and farm buildings..



THE PROGRAMME

- 9:30 AM Guided tour of Sainte-Croix Cathedral, Hôtel Grosloot and Orleans Old Town
- 11:00 AM Optional: tour of Orleans city centre by land train
- 12:00 PM Lunch in a city-centre restaurant (three courses, drinks included)
- 3:00 PM Guided tour of the barrel-making museum
Optional wine tasting
- 5:00 PM End of tour



DID YOU KNOW?

The town of Chécy boasts the only museum devoted to barrel-making in the Centre-Val de Loire region.

STARTING from €40.50 per person.
Based on a party of 30

Price includes:

All services listed
in the programme

Price does not include:

Personal expenses
and transport

Valid:

May through October
(subject to availability)

Land train:

Runs from April to October





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ORLEANS

I HERITAGE AND HORTICULTURE

Listed as a Remarkable Garden, the Parc Floral de la Source is 35 hectares of nature where flora and fauna are the main attractions. Straddling the border between Sologne and the Val de Loire regions, the park is a patchwork of spaces dedicated to wildlife. Wander from the iris garden to the rose garden to the butterfly house—or catch the land train.

THE PROGRAMME

- **9:30 AM** Guided tour of Sainte-Croix Cathedral, Hôtel Grosnot and Orleans Old Town
- **11:00 AM** Optional: tour of Orleans city centre by land train
- **12:00 PM** Lunch in a local restaurant (three courses, drinks included)
- **2:30 PM** Guided tour of the Parc Floral de la Source
Optional: tour of the Parc Floral by land train
- **5:00 PM** End of tour



DID YOU KNOW?

The “bouillon”, the source where the Loiret River ‘bubbles’ up, is located in the centre of the Parc Floral.

STARTING from €41.50 per person.
Based on a party of 30

Price includes:

All services listed
in the programme

Price does not include:

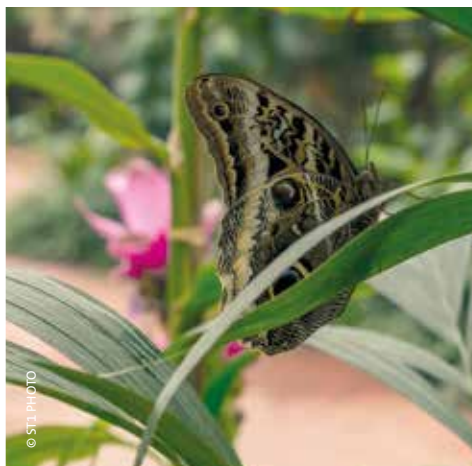
Personal expenses
and transport

Valid:

From April to October
(subject to availability)

Land train:

Runs from April to October



© STI PHOTO



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ORLEANS, COMBLEUX AND MARDIÉ



DID YOU KNOW?

Some houses on the waterside date back to the 1830s when they were built by bargemen.

I GO WITH THE FLOW

During your cruise switching from river to canal, explore this former trade route that played a key role in the 18th century. As you navigate from lock to lock, take the time to admire the rich and varied flora and fauna in its natural habitat.

THE PROGRAMME

- **10:45 AM** Board the boat in Mardié
- **11:00 AM** Boat trip along Orleans canal
- **12:00 PM** Lunch in a restaurant beside the lock (three courses, drinks included)
- **1:15 PM** Board and return through the locks to the dock at Pont aux Moines
- **2:30 PM** Return to Orleans in your coach
- **3:00 PM** Guided tour of Sainte-Croix Cathedral, Hôtel Grosnot and Orleans Old Town
- **4:00 PM** Optional: tour of Orleans city centre by land train
- **5:00 PM** End of tour

STARTING from **€73.50** per person.
Based on a party of 30

Price includes:

All services listed in the programme

Price does not include:

Personal expenses and transport

Valid:

From April to October (subject to availability)

Land train:

Runs from April to October





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NEW



ORLEANS, COMBLEUX AND MARDIÉ

I ACCORDION MUSICAL CRUISE

Come and dance to the music of Jocelyne's accordion aboard a cruise on Orleans canal.

THE PROGRAMME

- 9:30 AM** Guided tour of Sainte-Croix Cathedral, Hôtel Grosloot and Orleans Old Town
- 11:00 AM** Optional: tour of Orleans city centre by land train
- 12:00 PM** Lunch in a local restaurant (three courses, drinks included)
- 2:30 PM** Accordion musical cruise
Optional: teatime buffet
- 5:00 PM** End of tour



DID YOU KNOW?

At age 18, Jocelyne won an award for excellence in accordion playing at a competition in Paris.

STARTING from **€65** per person.
Based on a party of 30

Price includes:

All services listed
in the programme

Price does not include:

Personal expenses
and transport

Valid:

From April to October
(subject to availability)

Land train:

Runs from April to October



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📍 ORLEANS

THE MAGIC OF CHRISTMAS IN ORLEANS

Orleans Christmas Market brings the plazas of Place du Martroi, Place de la République and Place de la Loire alive with festive cheer. A village of pretty wooden chalets decorated with a chosen theme each year sells toys, regional food and drink, local craft products, decorations, gifts and more.

STARTING from **€45.50** per person.
Based on a party of 30

📅 THE PROGRAMME

- 🕒 **10:00 AM** Guided tour of Sainte-Croix Cathedral, Hôtel Grosloot and Orleans Old Town
- 🕒 **12:00 PM** Lunch in a city-centre restaurant (three courses, drinks included)
- 🕒 **2:00 PM** Free time to enjoy the Christmas Market (without a guide)
- 🕒 **4:00 PM** Teatime buffet in a restaurant near the Christmas Market

Price includes:
All services listed
in the programme

Price does not include:
Personal expenses
and transport

Valid:
From late November
through December
(subject to availability)



NEW

 ORLEANS, LA CHAPELLE-SAINT-MESMIN

I CABARET SHOW

Come and watch the story of P.T. Barnum, imaginatively retold on the big screen in “The Greatest Showman”. This original show includes 16 unusual amateur artistes performing dazzling aerial feats, magic, comedy, dance and song all in a musical variety spectacular.

THE PROGRAMME

- 9:30 AM** Guided tour of Sainte-Croix Cathedral, Hôtel Grosloot and Orleans Old Town
- 11:00 AM** Optional: tour of Orleans city centre by land train
- 12:30 PM** Lunch with a cabaret show (three courses, drinks included)
- 5:00 PM** End of tour

ON THE MENU

- Welcome cocktail and appetiser
- Fresh salmon tartare with chive and avocado cream
- Duck tenderloin in calvados sauce served with gratin dauphinois
- Two cheeses on a bed of lettuce
- Chocolate lava cake with custard
- 250 ml of wine
- Coffee

DID YOU KNOW?

This show is inspired in part by the life of its creator, Arielle Thierry.

STARTING from €72 per person.
Based on a party of 30

Price includes:
All services listed
in the programme

Price does not include:
Personal expenses
and transport

Valid:
Please enquire

Land train:
Runs from April to October





SULLY/LOIRE , ST-BENOÎT/LOIRE, GERMIGNY-DES-PRÉS

RIGHT BANK, LEFT BANK

Discover the gateway to the Loire Valley, a UNESCO World Heritage Site, and travel back in time on the river's north bank. Around the 14 rooms of the Château de Sully-sur-Loire, follow the history of the Duke of Sully through the rich collection of paintings, tapestries, statues and painted decorations. The basilica in Saint-Benoît-sur-Loire houses the relics of Saint Benedict, a patron saint of Europe. The Carolingian oratory in Germigny-des-Prés is one of the oldest Christian sanctuaries in France.

THE PROGRAMME

- 10:00 AM** Guided tour of the Château de Sully
- 12:00 PM** Lunch in a local restaurant (three courses, drinks included)
- 2:30 PM** Guided tour of the Romanesque basilica in Saint-Benoît-sur-Loire
- 4:30 PM** Guided tour of the Carolingian oratory in Germigny-des-Prés
- 5:30 PM** Day trip ends in Sully-sur-Loire

GROUPS | DAY TRIPS



DID YOU KNOW?

The Carolingian oratory in Germigny-des-Prés has one of the only mosaics from the Carolingian era still in existence today.

STARTING from **€49** per person.
Based on a party of 30



CHILLEURS-AUX-BOIS, YÈVRE-LE-CHÂTEL

SCENT OF THE RENAISSANCE

Visit the Château de Chamerolles, a brick and stone castle built at the dawn of the Renaissance by Lancelot du Lac. This palace houses one of the few French museums devoted to the art of perfume. Its Renaissance garden has returned the grounds to their original intended purpose as a working, ornamental and show garden. Then, discover the charming village of Yèvre-le-Châtel and its ramparts, medieval four-towered fortress, postern leading to the courtyard and St Gault and St Lubin chapels.

THE PROGRAMME

- 10:00 AM** Guided tour of the Château de Chamerolles
- 12:30 PM** Lunch in a local restaurant (three courses, drinks included)
- 3:00 PM** Guided tour of Yèvre-le-Châtel
- 4:30 PM** Day trip ends in Yèvre-le-Châtel

Price includes:
All services listed
in the programme.

Price does not include:
Personal expenses
and transport

Valid:
All year



DID YOU KNOW?

Yèvre-le-Châtel has been awarded the title of one of the "Most Beautiful Villages in France".

STARTING from **€46** per person.
Based on a party of 30



I FOLLOW YOUR GUIDE



DISCOVER ORLEANS

Visit all the must-see sights of Orleans!

This walking tour will take you around the newly renovated Old Town and point out the architectural gems of its rich heritage. Hôtel Grosloir, the former town hall, has seen its fair share of historic figures, while Saint-Croix Cathedral has witnessed the major events that have shaped Orleans history since its construction more than 600 years ago.

i LENGTH OF VISIT: AROUND 1½ HOURS => MAXIMUM 40 PEOPLE PER GUIDE

THE CITY FROM BELOW

Orleans' underground treasures are ready to reveal their secrets to you! Visit the crypts of St. Aignan and St. Avit, two Romanesque-style vaults built in the 11th century, and learn about their history.

i LENGTH OF VISIT: AROUND 1½ HOURS => MAXIMUM 19 PEOPLE PER GUIDE

IN SEARCH OF JOAN

Your guide will follow in the footsteps of the national heroine who in 1429 succeeded where men had failed—wresting Orleans from the hands of the English!

Tour the city streets and discover the remaining traces of her staggering odyssey, paintings and a statue in Hôtel Grosloir, stained glass in Saint-Croix Cathedral, an equestrian statue in Place du Martroi, and the Old Town.

i LENGTH OF VISIT: AROUND 1½ HOURS => MAXIMUM 40 PEOPLE PER GUIDE

A MAGICAL WALK

After sunset, Orleans lights up and becomes a wonderland!

Discover the architectural features of buildings around the old town and the major monuments in Orleans. A walk through the night-time streets specially designed to highlight the city's history. Don't miss it!

i LENGTH OF VISIT: AROUND 1½ HOURS => MAXIMUM 30 PEOPLE PER GUIDE





I FOLLOW YOUR GUIDE



BETWEEN HEAVEN AND EARTH

See the city from top to bottom!

Climb all 252 steps up to the top of the Cathedral to admire the best panoramic views of the city, simply breathtaking. Then venture down into the 'bowels' of the city to visit the crypt of Saint-Avit, a Romanesque vault buried in the 16th century.

i LENGTH OF VISIT: AROUND 2 HOURS => MAXIMUM 18 PEOPLE PER GUIDE

A TOUR AVAILABLE FROM APRIL TO OCTOBER

Tour subject to conditions, check with us.

STREET ART IN ORLEANS

Street art has developed in many forms as you will see in public spaces and main thoroughfares, offering passers-by an ephemeral visual experience.

i LENGTH OF VISIT: AROUND 1½ HOURS => MAXIMUM 30 PEOPLE PER GUIDE

OLIVET'S WATERMILLS

Along the banks of the Loiret, this walk takes you on a tour of Olivet's watermills, the last remaining testaments to traditional livelihoods on the river that have since been converted into houses.

i LENGTH OF VISIT: AROUND 2 HOURS => MAXIMUM 25 PEOPLE PER GUIDE



2020 PRICES

PRICE PER GROUP AND WITH GUIDE ONLY	IN FRENCH		OTHER LANGUAGES	
	WEEKDAY	SUNDAY	WEEKDAY	SUNDAY
Tour only Max. 2½ hrs	€134	€165	€144	€175
Half-day Max. 4 hrs	€175	€227	€185	€242
Whole day Max. 8 hrs	€254	€377	€302	€447
Museum tours Max. 1.5 hrs Entrance ticket not included	€124	€134	€134	€144



LITTLE EXTRAS: TOUR CAN BE ORGANISED WITH A WIRELESS RADIO SYSTEM UPON REQUEST, SUBJECT TO AVAILABILITY.



I FOLLOW YOUR GUIDE

FUN ORLEANS: RUN AND RIDDLE HUNT

A fun and original way to explore Orleans!
To win this race you'll have to solve riddles about historic figures, places and dates that have marked Orleans' history.

 Every participant will receive a gift at the end of the hunt!

STARTING from €21.50 per person.
Based on a party of 30

 LENGTH OF VISIT: AROUND 2 HRS

COOL AND UNUSUAL ORLEANS: WINE TASTING

Explore Saint-Aignan crypt, a Romanesque treasure buried beneath the city. In this unconventional setting you can enjoy a wine tasting accompanied by a sweet or savoury buffet.

Price: Please enquire

 LENGTH OF VISIT: AROUND 2 HOURS=> VISIT LIMITED TO 25 PEOPLE.

I THE LAND TRAIN

PRICES

40-minute tour with a guide to discover the secrets of the local history!
Departure: Place Saint-Croix across from the cathedral

	INDIVIDUALS	GROUPS (20 people or more)
Full price	€7	€5.50
Conc. price (reduced mobility and ages 3-12)	€5	€4

 From June to September: Daily / April, May and October: weekends (daily for groups)





I CALENDAR

9TH GARDENING ARTS SHOW

4 AND 5 APRIL 2020

Every spring the Gardening Arts Show heralds the return of fine weather and celebrates the green-fingered.

On Saturday and Sunday 4-5 April come to the Parc Floral de La Source for a festive weekend to celebrate the art of living al fresco.

591ST JOAN OF ARC FESTIVAL

29 APRIL TO 8 MAY 2020

The Joan of Arc Festival follows in the footsteps of the Maid of Orleans, from her arrival in the city under siege through the Porte de Bourgogne to the withdrawal of the English troops and the city's liberation. The event brings together young and old, locals and tourists for the Sound & Light show, the open-air Electro DJ set, military parades, the medieval market and official ceremonies.

JAZZ IN L'ÉVÊCHÉ

17-20 JUNE 2020

In late June, the stunning setting of the Jardin de l'Évêché attracts the hottest jazz acts from France and abroad to play at this annual the festival. Some 20 artists will perform on the two stages set up for the event. Nearly 20,000 people are expected to attend the festival, which is completely free!



THE MOST BEAUTIFUL ROSE?

SEPTEMBER 2020

The renowned International Rose Competition in Orleans has embodied this savoir-faire since the 20th century.

Inaugurated in 1959, the competition is held annually in September at the botanical garden. It is a showcase for Orleans' horticultural tradition and recognises the most beautiful rose bushes. The jury judges from among some 50 varieties presented by French and international rose growers.

CHRISTMAS MARKET

FROM 29 NOVEMBER 2019 TO 5 JANUARY 2020

On the plazas of Place du Martroi, Place de la Loire and Place de la République, the Christmas Market, themed differently every year, is brimming with the sights and sounds of the season in the run-up to the festivities! Craftmakers, designers and DJs all come together to bring festive cheer to the biggest Christmas market in the region!





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I CHÂTEAUX NEAR ORLEANS

CHÂTEAU DE MEUNG-SUR-LOIRE

One of the oldest and biggest châteaux in Loiret, the castle was owned by the bishops of Orleans until the French Revolution. Many French kings were guests here, including Francis I and Louis XI. Just outside Orleans, the château has 20 furnished rooms, from the kitchen to the 18th century bathroom, and over 2,000 objects displayed in situ.

Come and discover the "castle with two faces" as it is known owing to its mix of medieval and classical façades. Two faces and two periods in just one castle.

CHÂTEAU DE LA FERTÉ-SAINT-AUBIN

Located in the heart of Sologne, this Château treats visitors to 15 furnished rooms set over three storeys. Exploring from toe to tip and not forgetting the stables, come discover a very different Loire château. The 40-hectare park is perfect for a leisurely stroll along which visitors can experience a reconstructed 1930s train station, an enchanted island for children and a petting zoo.



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I CHÂTEAUX NEAR ORLEANS

CHÂTEAU DE CHAMBORD

Classified a UNESCO World Heritage Site in 1981 and a symbol of the French Renaissance known throughout the world, Chambord is the largest enclosed estate in Europe, set within 5,440 hectares of forest and located less than an hour from Orleans. Visitors can enjoy a wide range of activities in the park. Experience 500 years of history at this majestic building set in superb grounds.



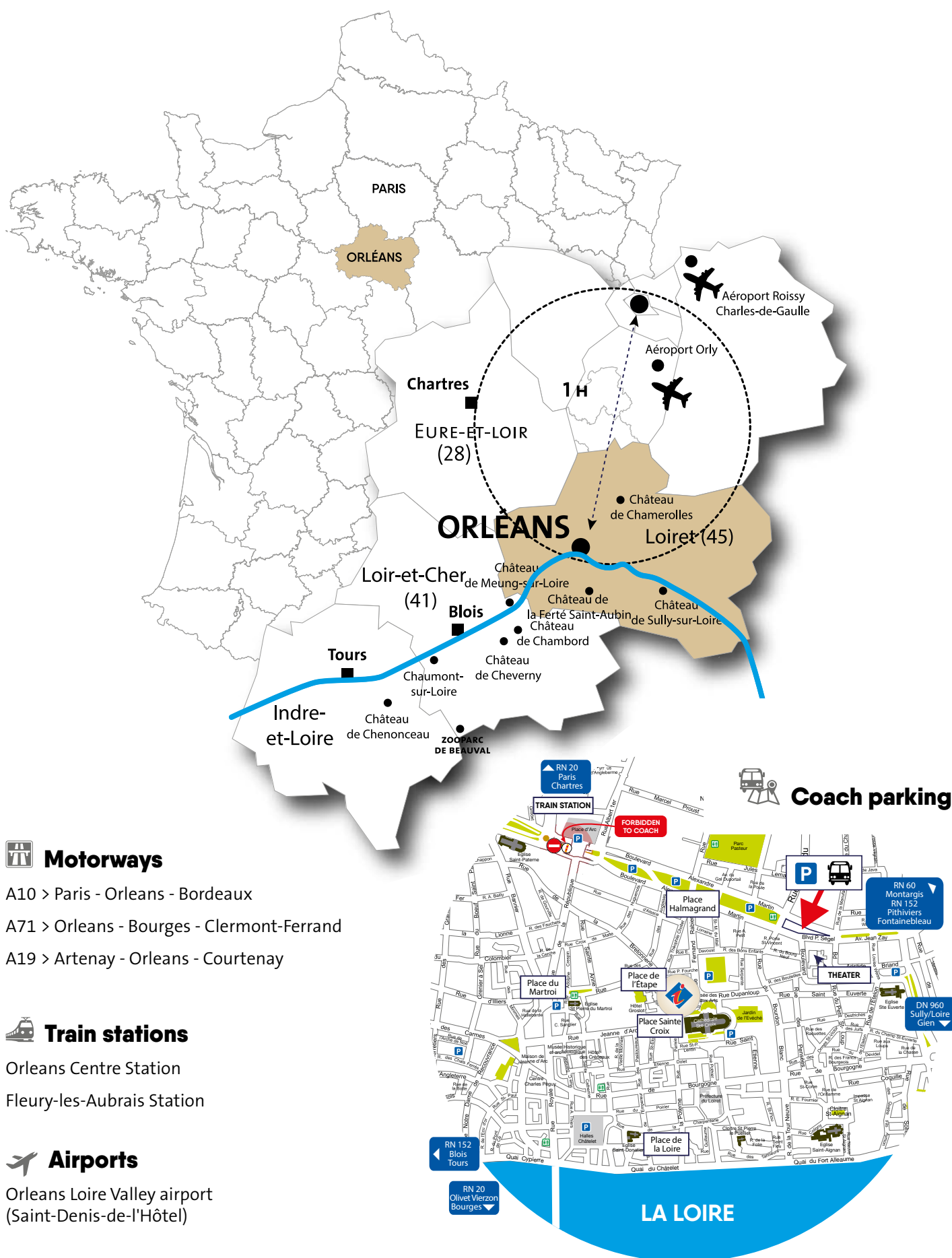
MORE INFORMATION ON OUR WEBSITE:

en.tourisme-orleansmetropole.com

TICKETS AVAILABLE FROM ORLEANS TOURIST OFFICE



ORLEANS



GENERAL TERMS AND CONDITIONS OF SALE FOR ORLEANS VAL DE LOIRE TOURISME (SPL):

The general terms and conditions are determined by articles R-211-5 through R-211-13 of the French Tourism Code. We can provide them to you upon request.

Article 1 - Under the law of 13 July 1992, authorised "Offices de Tourisme" (Tourist Information Offices) are permitted to book and sell all types of general interest leisure and entertainment services in the area where they operate. They help the public organise their travel plans by offering a range of services. Offices de Tourisme are local tourism bodies whose services are available to service providers which while not members of the office have signed an agency agreement with them. In no case can the Offices de Tourisme be held liable should these contracts be used by third parties or for purposes other than tourism.

Article 2 - Duration of the service: The buyer who has signed the present contract applicable for a set duration may not, under any circumstance, claim the right to remain on the premises once the tour or event has terminated.

Article 3 - Liability: Orleans Val de Loire Tourisme (S.P.L.), in offering services to a buyer, is the only contact for this buyer and is responsible to him/her for the obligations contained within the present terms and conditions. Orleans Val de Loire Tourisme (S.P.L.) cannot be held liable for accidents, force majeure or the actions of any external third party to the organisation or during the service provided.

Article 4 - Booking: Booking is confirmed when a deposit of 30% of the total price has been paid to Orleans Val de Loire Tourisme (S.P.L.) and signed copies of the contract and the terms and conditions have been returned before the end date mentioned in the contract.

Article 5 - Payment of the balance: The buyer formally agrees to pay the balance of the invoice to Orleans Val de Loire Tourisme (S.P.L.) upon presentation of the invoice one month prior to the event. Should the buyer not pay the remainder by the agreed date, the service is considered to have been cancelled, unless otherwise previously agreed. From that time, the service can again be offered for sale and no reimbursements will be paid.

Article 6 - Late bookings: For bookings made less than 30 days prior to the scheduled event, the full price of the service must be paid when it is reserved, unless otherwise previously agreed.

Article 7 - Vouchers: Once full payment has been received, Orleans Val de Loire Tourisme (S.P.L.) will provide the buyer with a voucher to be given to the service provider upon arrival.

Article 8 - Arrival: The buyer must arrive on the day and at the time stipulated in the present contract. Should the buyer arrive late, he/she must inform Orleans Val de Loire Tourisme (S.P.L.). The tour or visit will be shortened accordingly (the fee remains the same). Should the buyer wish to extend the service to make up for late arrival, and provided the guide is available, the additional time will be billed at an increased rate (€41 per additional hour, value as of September 2019).

Article 9 - Cancellation by the buyer: Any cancellation must be notified by registered letter, fax or email to Orleans Val de Loire Tourisme (S.P.L.). Any cancellation by the buyer less than 24 hours before the scheduled tour will be invoiced in full. In the case of non-attendance by the buyer, no refund shall be paid.

Article 10 - Modification by Orleans Val de Loire Tourisme (S.P.L.) to a substantial part of the contract: if Orleans Val de Loire Tourisme (S.P.L.) is forced to modify any basic element of the contract prior to the beginning of the tour, once it has informed the buyer by registered mail, he/she may, without prejudice to a right to claim compensation for any potential damages suffered: either terminate the contract and receive an immediate refund of the sum

paid with no penalties due, or agree to the modification or site substitution proposed by Orleans Val de Loire Tourisme (S.P.L.); an addendum to the contract specifying the modification must then be signed by both parties. Any price decrease will be deducted from the amount remaining due by the buyer; if the payment already made is greater than the new lower price, the overpayment will be returned to the buyer before the beginning of the tour.

Article 11 - Orleans Val de Loire Tourisme (S.P.L.) being prevented from providing the service agreed upon in the contract once the service is already underway: During a tour, should Orleans Val de Loire Tourisme (S.P.L.) be prevented from fulfilling a substantial portion of the services contractually agreed upon, representing a significant percentage of the price paid by the buyer, Orleans Val de Loire Tourisme (S.P.L.), without prejudice to a right to claim compensation for any potential damage suffered, shall propose a service in place of the service planned and bear any possible additional cost. If the replacement service agreed to by the buyer is of lower quality, Orleans Val de Loire Tourisme (S.P.L.) shall refund the difference in price before the end of the tour. If Orleans Val de Loire Tourisme (S.P.L.) cannot offer a replacement service, or if it is refused by the buyer for valid reasons, the company shall pay the buyer a compensation calculated in the same way as a cancellation of services by Orleans Val de Loire Tourisme (S.P.L.).

Article 12 - Cancellation by Orleans Val de Loire Tourisme (S.P.L.): Should Orleans Val de Loire Tourisme (S.P.L.) cancel the services prior to the start time and date, it must inform the buyer by registered mail. Without prejudice to a right to claim compensation for any potential damages suffered, the buyer shall be refunded immediately the amount paid and with no penalties due. Additionally, he/she shall receive compensation equal to the penalty that that he/she would have owed had the cancellation at that date been his/her doing. These provisions do not apply if an amicable settlement is found in which the buyer accepts a substitute service proposed by Orleans Val de Loire Tourisme (S.P.L.).

Cancellation fees:

- a) Individual cancellations within the group:
 - cancellation more than 30 days before the start of the tour: 10% of the price of the tour,
 - cancellation between 30 and 21 days: 25% of the price of the tour,
 - cancellation between 20 and 8 days: 50% of the price of the tour,
 - cancellation between 7 and 2 days: 75% of the price of the tour,
 - cancellation less than two days before: 90% of the price of the tour.

In the case of non-attendance by the buyer, no refund shall be paid.

b) Group cancellation:

- between 30 and 21 days: 25% of the price per person
- between 20 and 8 days: 50% of the price per person
- between 7 and 2 days: 75% of the price per person
- less than two days before the tour or non-attendance by the group: 100% of the price per person

Article 13 - Interruption of the service: Should the buyer interrupt the tour, no reimbursement will be paid.

Article 14 - Capacity: The present contract is made for a specific number of people. If the number in attendance exceeds the capacity for the service, the service provider may refuse additional reservations, break the service contract (in the latter case, the price of the service is retained by Orleans Val de Loire Tourisme (S.P.L.)) or charge an additional fee.

Article 15 - Assignment of the contract by the buyer: The buyer may assign the contract to an assignee who fulfils the same conditions and will enjoy the same service provision. In this case, the buyer must inform Orleans Val de Loire Tourisme (S.P.L.) of that decision by registered mail at least 7 days before the beginning of the service. The assigned contract must be for the same price.

The assigner and the assignee are jointly responsible to Orleans Val de Loire Tourisme (S.P.L.) for payment of the remainder of the cost as well as any additional fees resulting from said assignment.

Article 16 - Insurance: The buyer is responsible for damages due to his/her actions. Buyers are invited to take out third-party liability insurance for these various risks.

Article 17 - Other services: The particular conditions of other tours are provided by Orleans Val de Loire Tourisme (S.P.L.) with the proposal and the description of services. An insufficient number of participants may be a valid reason for cancellation of some types of services. In this case, Orleans Val de Loire Tourisme (S.P.L.) shall retain the totality of the price paid. This possibility cannot occur less than 21 days before the start of the service. Any disagreement on the exclusive application of the present terms and conditions shall be the exclusive jurisdiction of the courts in the Department where the Office de Tourisme is located. Orleans Val de Loire Tourisme (S.P.L.) has professional third-party liability insurance.

Article 18 - Hotels: The price includes room and breakfast, or half- or full-board. Where they buyer opts to occupy a double room by him/herself, an additional individual room fee is charged. The hotel may have cancellation conditions that differ from those of Orleans Val de Loire Tourisme (S.P.L.).

Article 19 - Disputes:

Any claim concerning the services provided must be sent to Orleans Val de Loire Tourisme (S.P.L.) within three days from the start of the service.

Any other claim concerning a service must be sent as soon as possible, by post, to Orleans Val de Loire Tourisme (S.P.L.), which has sole authority to make decisions in disputes.

Orleans Val de Loire Tourisme (S.P.L.) has professional third-party liability insurance with ALLIANZ, JALOUNEIX Office, Orleans, policy number 57530601.

In the case of unresolved disagreements, disputes may be submitted to the quality department of the Fédération Nationale des Offices de Tourisme et Syndicats d'Initiative (French National Federation of Tourism Offices and Unions) who shall strive to find an amicable settlement. Any disagreement on the application of the present terms and conditions shall fall under the exclusive jurisdiction of the courts in the Department of Orleans Val de Loire Tourisme (S.P.L.)

Special conditions:

Prices: The prices shown are for groups supplying their own vehicle with a sound system for the guide. The prices shown correspond to the service provided by the guide or to a price per person for outings. They include taxes and service fees and may change subject to price increases of the entrance fees to museums. For any request for a group that is smaller than the minimum or greater than the maximum shown, the price will be adjusted. Guided tours can accommodate 40 persons maximum. For larger groups, we recommend two guides to ensure the quality of our services.

Length of visit: The tour begins as soon as the guide takes charge of the group. Travel time is also included in our tours.

Booking: A request for a quotation is not considered a reservation. Only upon receiving a signed quotation with the wording "bon pour accord" (Agreed) together with a signed copy of these terms and conditions will the booking be confirmed. These documents must be sent together with a cheque for 30% of the total price as a deposit. In return, Orleans Val de Loire Tourisme (S.P.L.) will send the buyer a letter confirming the location, date and time of the tour start.

Invoicing: Payments to be made to Orleans Val de Loire Tourisme (S.P.L.) upon receipt of the invoice. For any payment from a bank outside of France, an additional fee of €18 will be billed to cover banking fees. Invoices from Orleans Val de Loire Tourisme (S.P.L.) are issued on behalf of Orleans.



Contact & Reservations

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