

GROUP

visits & events,
stays
2021



ORLÉANS MÉTROPOLE / HOW TO GET HERE



Motorways

A 10 > Paris – Orléans – Bordeaux

A 71 > Orléans - Bourges - Clermont-Ferrand

A 19 > Artenay – Orléans – Courtenay



Stations

Orléans Centre Station

Fleury-les-Aubrais Station



Airports

Orléans Loire Valley Airport
(Saint-Denis-de-l'Hôtel)



CONTENTS

A DEDICATED GROUP SERVICE / TERMS AND CONDITIONS / HOW TO BOOK / CONTACTS P5

SPECIAL GROUPS:

ORLÉANS AND ITS HERITAGE	P6		
IN THE FOOTSTEPS OF JOAN OF ARC	P7		
MEDIEVAL TREASURES	P8		
THE ORLÉANS OF THE RENAISSANCE	P9	NEW	
ORLÉANS DOWN THE AGES	P10	NEW	
HISTORY OF MEMORIES	P11	NEW	
ORLÉANS AND ITS MUSEUMS	P12		
ORLÉANS TO THE SOUND OF BELLS	P13		
BARREL-MAKING SECRETS	P14		
HERITAGE AND GREENERY	P15	NATURE	
BETWEEN LOIRE AND GARDENS	P16	NATURE	NEW
THE LOIRE AT COMBLEUX IN ORLÉANS	P17		
THE MAGIC OF CHRISTMAS IN ORLÉANS	P18	FUN	
RIGHT BANK, LEFT BANK / CHOCOLATE-MAKING AND PRINTING MUSEUM	P19		
CABARET SHOW L'ATYPIQUE	P20	FUN	
CABARET SHOW LE VOULEZ-VOUS	P21	FUN	NEW
ORLÉANS GETAWAY: THE ESSENTIALS IN 2 DAYS	P22		
GETAWAY BETWEEN ORLEANS AND CHÂTEAUX IN 2 DAYS	P23		
LET US GUIDE YOU	P24 AND 25		

SPECIAL SMALL GROUPS:

LET US GUIDE YOU	P26		
LET US GUIDE YOU FUN	P27	FUN	
OLIVET BETWEEN FLOWERS AND MILLS	P28	NATURE	
IT'S ALL GO IN ORLÉANS	P29	FUN	NEW

KIDS' SPECIAL:

THE "FUN KIDS" AND SCHOOLS	P30
FAMILY SPECIAL	P31

AS WELL AS:

CHÂTEAUX	P32
SCHEDULE OF EVENTS IN ORLÉANS	P33
GENERAL AND SPECIAL CONDITIONS OF SALE	P34 AND 35

5 GOOD REASONS TO VISIT ORLÉANS MÉTROPOLE AS A GROUP

1/ **A MULTIFACETED DESTINATION**

Orléans Métropole relies on both its modernity and the authenticity of its historical, cultural and natural heritage. It displays the beauty of its half-timbered facades and its parks rich in historically intense horticultural activity, as well as its well equipped docks, and offers some great discoveries for the taste buds! Metropolitan life is punctuated throughout the year by numerous major international events.

2/ **THE METROPOLIS ON THE ROYAL RIVER**

The Loire, the largest river in France, crosses Orléans from east to west and offers a permanent spectacle. Listed as a UNESCO World Heritage Site since 2000, the 280 km of the Loire Valley is an exceptional site for its biological diversity as well as its historical and cultural wealth.

3/ **ORLÉANS, A GREEN METROPOLIS**

Built on rich soil, Orléans Métropole has a remarkable tree-growing heritage, as well as a horticultural tradition crowned by the presence of rose, peony and clematis. These riches, scattered throughout the heart of many parks and gardens, are an invitation to stroll and delight the senses.

4/ **THE CITY OF JOAN OF ARC**

Joan of Arc and the French troops would drive the English out from the siege of Orleans on 8 May 1429. The city has always kept the memory of her arrival alive through the medallions that line the streets, on the stained glass windows of the cathedral, in painting, sculpture ... Don't miss the Joan of Arc Festival, a unique event in France, and classified since 2018 as Intangible Cultural Heritage.

5/ **A METROPOLIS THAT REACHES OUT**

1 hour from Paris, Orléans Métropole is an ideal starting point to visit the famous châteaux of the Loire Valley and the Loiret. Some are less than 1 hour away, such as the châteaux of Sully-sur-Loire, Meung-sur-Loire, La Ferté-Saint-Aubin, Chamerolles, Chambord or Blois.



MARTIN POURET VINEGAR MAKER

Come and visit the site of "Martin Poret", Master Vinegar Maker since 1797, who developed unique know-how in the making of condiments of unparalleled quality. Discover their products in the Orléans tradition: vinegars, mustards and fresh gherkins from the Loire Valley in the Fleury-les-Aubrais factory.

i Open Monday to Thursday (excluding public holidays) from

Ask us.

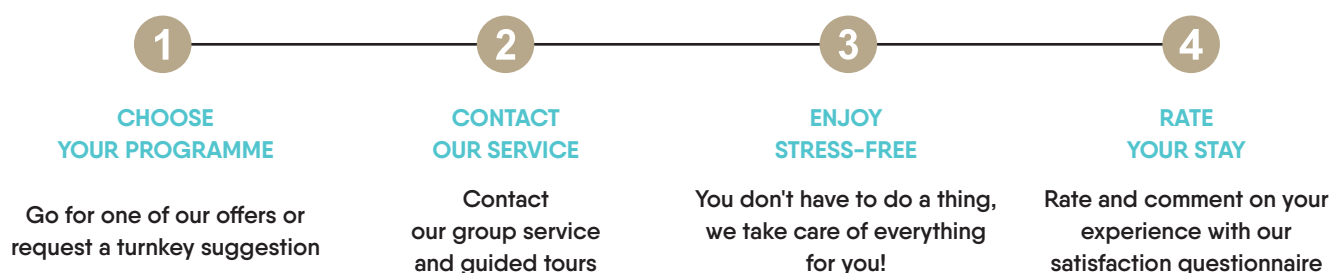
A DEDICATED GROUP SERVICE TO:

- Have access to activities at preferential rates negotiated with our suppliers and service providers.
- Enjoy a custom-made outing or guided tour.
- Discover a wide range of offers in our region.
- Have access to a team of tour guides from the Orléans Loire Valley Tourist Office.
- Enjoy a unique, professional, responsive contact person.

TERMS AND CONDITIONS:

- All programmes can be combined, modified or supplemented by other tours.
- Many visits not listed in this brochure are possible in the cities of the Metropolis, so feel free to contact us.
- Reservations are subject to availability at the time of request.
- Prices are calculated based on a group of 30 people but can be offered to larger or smaller groups. For any other basis, please ask.
- Free admission is available to the driver (depending on the basis and programme: please ask us).
- Possibility of visit with audiophones on request, subject to availability.
- Possibility of exploring and visiting outside the walls using the supports.
- Schedules given as an indication only.
- Health information COVID: we are doing everything we can to ensure your health security.

HOW TO BOOK?



CONTACT US:
Manager of the Groups & Guided Tours Department:
Brigitte MANDRES
Tel: 02 38 24 01 61
E-mail: groupes@tourisme-orleans.com
Assistant to the Groups & Guided Tours Department:
Tel: 02 38 24 01 66
E-mail: visitesguidees@tourisme-orleans.com

OPENING HOURS
Monday to Friday 9.00am-12.00pm and 2.00pm-5.00pm
*Opening hours subject to change.

ORLÉANS VAL DE LOIRE TOURISME
2, place de l'Étape - CS 95632
45056 Orléans Cedex 1
www.tourisme-orleansmetropole.com



ORLÉANS AND ITS HERITAGE

Orléans' rich cultural and historical heritage is manifold: a royal cathedral, Renaissance or half-timbered facades, private mansions and crypts.

You can also appreciate its natural heritage listed as a UNESCO World Heritage Site on the Loire Valley section. You will understand the importance of this wild river during a traditional flat-bottomed boat trip.

THE PROGRAMME

- 9.30am** Guided walking tour of Sainte-Croix Cathedral, the Grosloot Mansion and the old town centre of Orléans
- 11.00am** Option: little-train ride in the town centre of Orléans
- 12.00pm** Lunch in a restaurant (3 courses, drinks included)
- 2.00pm** Boat trip on the Loire
- 3.00pm** Guided walking tour of the Saint-Aignan and Saint-Avit crypts
- 5.00pm** End of our services



LOCATION: **ORLÉANS**

Our price includes:

The services mentioned in the programme

.....

Our price does not include:

Personal expenses and transportation

.....

Valid:

All year round (subject to availability)

.....

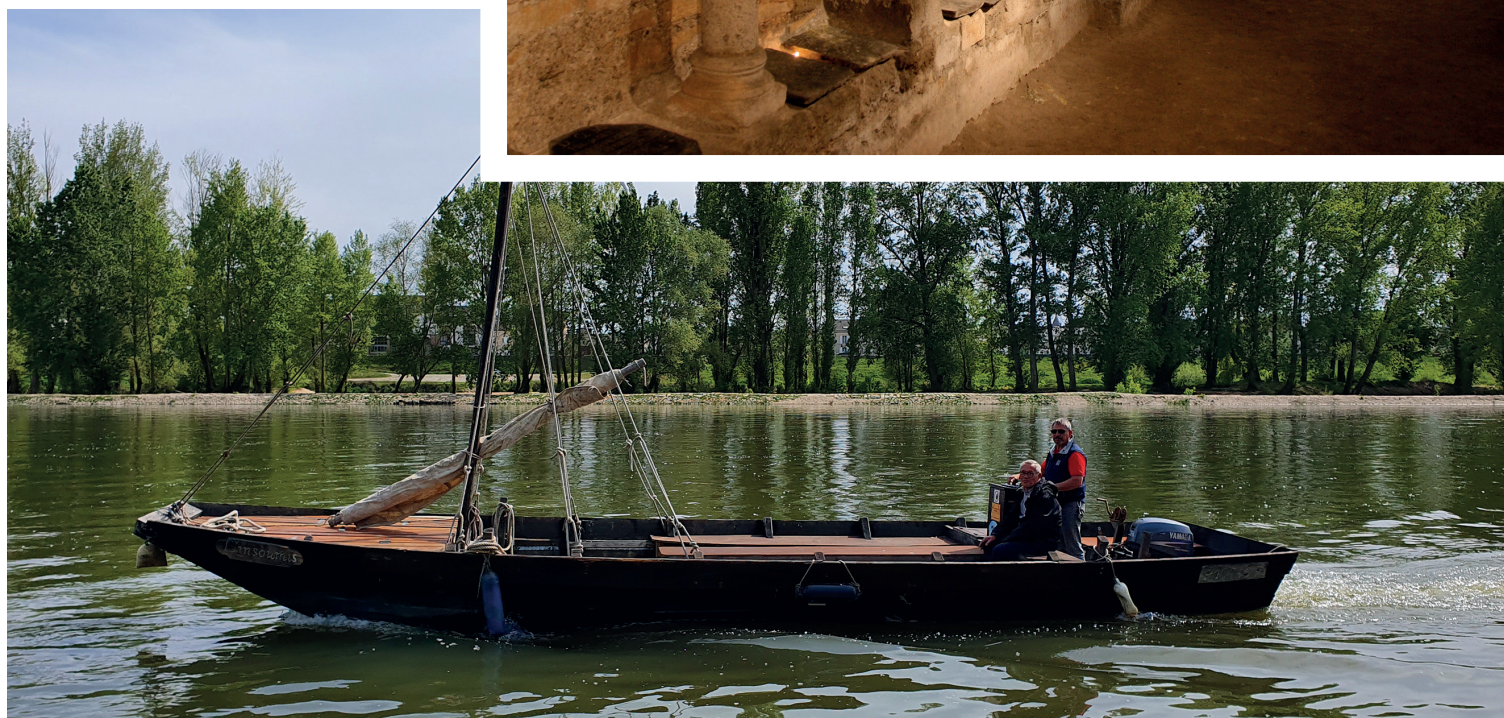
Little train:

Runs from April to October

DID YOU KNOW?

Every two years, Orléans celebrates the Loire Festival, the largest gathering of river transport.

FROM **€49.50** per person
Based on 30 people



IN THE FOOTSTEPS OF JOAN OF ARC

Joan of Arc and French troops entered the city on 29 April 1429 and drove the English out from the siege of Orléans on 8 May 1429. The history of the city is inseparable from that which marked a turning point in the Hundred Years' War. Orléans has always kept the memory of her arrival alive... For one day, go back in time and follow in the footsteps of Joan of Arc...

THE PROGRAMME

- 9.30am** Guided walking tour of the Grosloot Mansion and Sainte-Croix Cathedral
- 11.00am** Option: little-train ride in the centre of Orléans
- 12.00pm** Lunch in a restaurant in the town centre (3 courses, drinks included)
- 2.30pm** Guided walking tour of the old town centre of Orléans and the Place du Martroi where the equestrian statue of Joan of Arc stands
- 4.30pm** End of the visit over a friendly drink
- 5.00pm** End of our services



LOCATION: **ORLÉANS**

Our price includes:

The services mentioned
in the programme

Our price does not include:

Personal expenses
and transportation

Valid:

From February to October except
Fridays
(subject to availability)

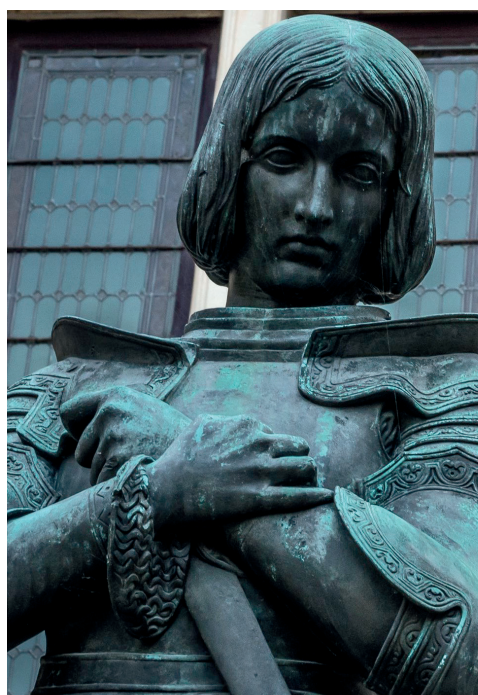
Little train:

Runs from April to October

DID YOU KNOW?

In the cathedral,
ten stained glass windows trace
the life of Joan of Arc.

FROM **€40** per person.
Based on 30 people



MEDIEVAL TREASURES: from the cathedral to the crypts

Go down into the basements of the town! Discover the crypts of Saint-Aignan and Saint-Avit, real underground vaults used as tombs and Romanesque remains erected in the 11th century. Then explore the Porte Bannier (Banner Gate), a testimony of the second medieval wall around Orléans which protected the town in the 15th century.

THE PROGRAMME

- 9.30am** Guided walking tour of the Sainte-Croix Cathedral,
the Grosloot Mansion and the old town centre of Orléans
- 11.00am** Option: little-train ride in the centre of Orléans
- 12.00pm** Lunch in a restaurant in the town centre (3 courses, drinks included)
- 2.00pm** Guided walking tour of the Saint-Aignan and Saint-Avit crypts
as well as and the Bannier Gate
- 5.00pm** End of our services

 LOCATION: **ORLÉANS**

Our price includes:

The services mentioned
in the programme

.....

Our price does not include:

Personal expenses
and transportation

.....

Valid:

From February to October except
Fridays
(subject to availability)

.....

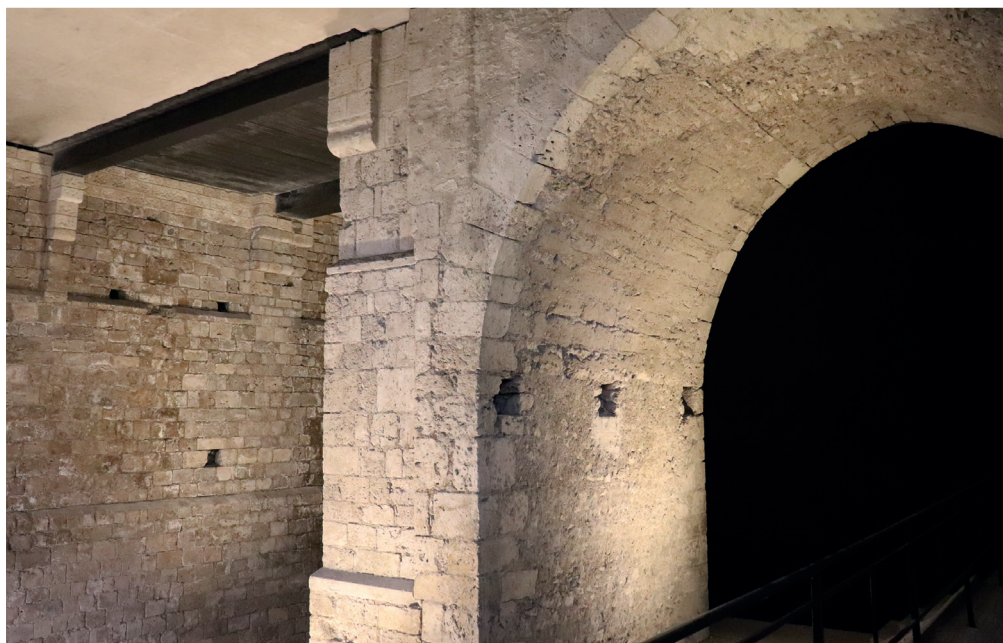
Little train:

Runs from April to October

DID YOU KNOW?

The Bannier Gate is
accessible from a trap door
hidden in the square
of Place du Martroi.

FROM €42 per person.
Based on 30 people



ORLÉANS IN THE RENAISSANCE

NEW

Stroll through the streets of Orléans to discover the magnificent Renaissance-style facades, all different from one another. The 16th century Grosloot Mansion witnessed the death of François II. The pearl of the Renaissance, Château de Chamerolles, on the edge of Orléans Forest, invites you to take a bucolic, historical walk. The Lac family, influenced by travels in Italy, left their mark on this elegant mansion.

THE PROGRAMME

- 9.30am** Guided walking tour in the old Renaissance centre
- 12.30pm** Lunch in a restaurant (3 courses, drinks included)
- 3.00pm** Guided tour of the Renaissance Château de Chamerolles
- 5.00pm** End of our services



LOCATION: **ORLÉANS, CHILLEURS AUX BOIS**

Our price includes:

The services mentioned
in the programme

Our price does not include:

Personal expenses
and transportation

Valid:

All year round
(subject to availability)



Circuit in collaboration
with Tourisme Loiret

DID YOU KNOW?

Jean Calvin, one of the
theorists of Protestantism,
studied in Orléans
between 1528 and 1531.

FROM **€52.50** per person
Based on 30 people



ORLÉANS DOWN THE AGES

NEW

Orléans, or rather Les Orléans, reveals itself as you walk through its streets. Medieval half-timbered facades, cathedral, Renaissance mansions, Art Nouveau and Art Deco facades with hints of classicism allow you to travel through the ages and historical periods of a royal city, while witnessing revolutions in both transport and industry.

THE PROGRAMME

- 9.30am Guided tour of medieval and Renaissance Orléans
- 11.00am Option: little-train ride in Orléans town centre
- 12.00pm Lunch in a restaurant in the town centre (3 courses, drinks included)
- 3.00pm Guided tour of Orléans in the 19th and 20th centuries
- 5.00pm End of our services

LOCATION: **ORLÉANS**

Our price includes:

The services mentioned in the programme

Our price does not include:

Personal expenses and transportation

Valid:

All year round except Fridays (subject to availability)

DID YOU KNOW?

Sainte Croix Cathedral witnessed the evolution of architecture in Orléans.

FROM **€38.50** per person
Based on 30 people



HISTORY OF MEMORIES

NEW

Discover the CERCIL-Memorial Museum of the Vel d'Hiv' Children, Study and Research Centre on Internment Camps in the Loiret and Jewish Deportation, created to understand the mechanism of the past to better apprehend the present. Orléans keeps the traces of this community which settled there as early as the Middle Ages.

THE PROGRAMME

- 10.00am** Guided tour of the CERCIL-Memorial Museum of the Vel d'Hiv' Children
- 12.15pm** Lunch in a restaurant in the town centre (3 courses, drinks included)
- 2.30pm** Guided walking tour in the footsteps of the Jewish community through the ages in the streets of Orléans
- 4.00pm** Option: little-train ride in the town centre of Orléans
- 5.00pm** End of our services



LOCATION: **ORLÉANS**

Our price includes:

The services mentioned in the programme

Our price does not include:

Personal expenses and transportation

Valid:

All year round except Saturdays (subject to availability)

Little train:

Runs from April to October

DID YOU KNOW?

In the courtyard, there is a fragment of one of the "barracks", the Beaune-la-Rolande camp. It is classified as a historical monument.

FROM €42 per person.
Based on 30 people



ORLÉANS AND ITS MUSEUMS

The FRAC Centre-Val de Loire: a place of discovery, the contemporary art collection offers visitors a programme of exhibitions and a cultural programme based on the relationship between art, architecture and design.

The Fine Arts Museum: it has one of the most important collections of European paintings in France and an exceptional pastel cabinet.

The Cabu Hotel - Museum of History and Archaeology: the museum houses the treasure of Neuvy-en-Sullias, as well as objects and works evoking the history of Joan of Arc and Orléans.

The Orléans Museum for Biodiversity and the Environment (MOBE): closed since 2015, the museum will reopen its doors in 2021. Its façade, colonised by plants, will be an integral part of the living collection. An urban greenhouse will highlight the biodiversity of the Loire basin. On the top floor, a forum will allow visitors to discuss topics related to the environment.

THE PROGRAMME

- 9.30am** Guided walking tour of Sainte-Croix Cathedral, the Grosloir Mansion and the old town centre of Orléans
- 11.00am** Option: little-train ride in the centre of Orléans
- 12.00pm** Lunch in a restaurant in the town centre (3 courses, drinks included)
- 2.00pm** Guided tour of one or more museums of your choice
- 5.00pm** End of our services



LOCATION: **ORLÉANS**

Our price includes:

The services mentioned in the programme

Our price does not include:

Personal expenses and transport.
Museum of History and Archaeology: due to the small size of the rooms, a second guide (with supplement) will be provided for 30 participants or more: please ask us

Valid:

All year round except Mondays (subject to availability)
Reopening of the MOBE: please ask us

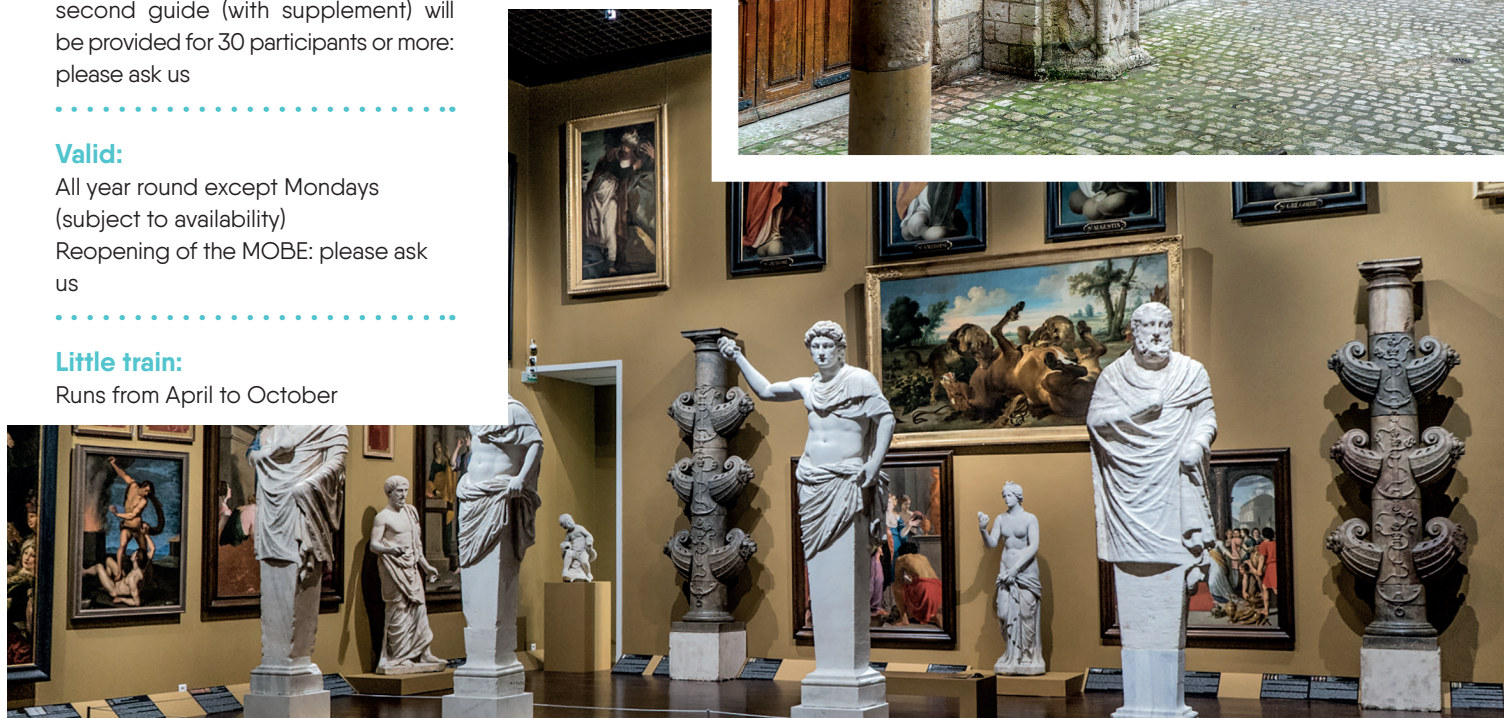
Little train:

Runs from April to October

DID YOU KNOW?

The Museum of History and of Archaeology contains works dating from the Gallic period.

FROM €43.50 per person
Based on 30 people



ORLÉANS TO THE SOUND OF BELLS

When the bells ring, ring ... all the cathedrals sing! The bell museum traces the different stages of bell making, with motifs of old bell foundries, musical control devices, clappers, tools and old mechanical clocks on display.

THE PROGRAMME

9.30am Guided walking tour of Sainte-Croix Cathedral,
the Grosloot Mansion and the old town centre of Orléans

11.00am Option: little-train ride in the centre of Orléans

12.00pm Lunch in a restaurant (3 courses, drinks included)

2.30pm Guided tour of the bell museum
Option: complementary video to the visit tracing
the main stages in the making of a bell

5.00pm End of our services



LOCATION: **ORLÉANS, SAINT-JEAN-DE-BRAYE**

Our price includes:

The services mentioned
in the programme

Our price does not include:

Personal expenses
and transportation

Valid:

All year round
(subject to availability)

Little train:

Runs from April to October

DID YOU KNOW?

In more than 60
cathedrals in France and across
the world, the chimes of the Saint-Jean-de-
Braye workshops ring out.

FROM **€45** per person.
Based on 30 people



BARREL-MAKING SECRETS

Until the eve of the First World War, Chécy, a town in the Loire, had a strong focus on wine growing and trade, as well as cooperage. With nearly 3000 exhibits, the Musée de la Tonnellerie (Cooperage Museum) traces the making of the barrel, the making and storage of wine, as well as the daily life of the peasants and winegrowers of the past through the winegrower's house and its agricultural outbuildings.

THE PROGRAMME

- 9.30am** Guided walking tour of Sainte-Croix Cathedral, the Grosloot Mansion and the old town centre of Orléans
- 11.00am** Option: little-train ride in the centre of Orléans
- 12.00pm** Lunch in a restaurant (3 courses, drinks included)
- 3.00pm** Guided tour of the cooperage museum
Option: wine tasting
- 5.00pm** End of our services

 LOCATION: **ORLÉANS, CHÉCY**

Our price includes:

The services mentioned in the programme

Our price does not include:

Personal expenses and transportation

Valid:

May to October (subject to availability)

Little train:

Runs from April to October

DID YOU KNOW?

The town of Chécy has the only museum based on cooperage in the Centre-Val de Loire region.

FROM **€42** per person.
Based on 30 people



Labelled a Remarkable Garden, the Floral Park of La Source has 35 hectares dedicated to nature, plants and animals. Located on the edge of the Sologne and the Loire Valley, it is made up of areas where the plant, mineral and animal worlds mingle: iris garden, rose garden, butterfly greenhouse, little train... So many places that renew themselves throughout the year!

THE PROGRAMME

- 9.30am** Guided walking tour of Sainte-Croix Cathedral, the Grosloot Mansion and the old town centre of Orléans
- 11.00am** Option: little-train ride in the centre of Orléans
- 12.00pm** Lunch in a restaurant (3 courses, drinks included)
- 3.00pm** Guided walking tour of the Floral Park of La Source
Option: little-train ride in the Floral Park
- 5.00pm** End of our services

LOCATION: **ORLÉANS**

Our price includes:

The services mentioned in the programme

Our price does not include:

Personal expenses and transportation

Valid:

May to October (subject to availability)

Little train:

Runs from April to October

DID YOU KNOW?

In the heart of the Floral Park emerges the Bouillon: the source of the Loiret.

FROM **€44** per person.
Based on 30 people



BETWEEN LOIRE AND GARDEN

NATURE

NEW

Orléans, which has been awarded the 4-flower label in the Villes et Villages Fleuris competition, is a true "garden city". During this visit, discover some of its 18 public gardens, each with its own very different charms, their cultural and plant heritage, the view of the wild vegetation of the Loire and the richness of Orléans' horticultural, arboreal and wine-growing past.

THE PROGRAMME

- 9.30am Guided tour of parks located in the heart of Orléans
- 12.00pm Lunch in a restaurant in the town centre (3 courses, drinks included)
- 2.30pm Boat trip on the Loire River
- 4.00pm Guided tour of the Orléans Plant Garden
- 5.00pm End of our services

LOCATION: ORLÉANS

Our price includes:

The services mentioned in the programme

Our price does not include:

Personal expenses and transportation

Valid:

May to October (subject to availability)

DID YOU KNOW?

Among the 203 remarkable trees in Orléans, 45 species are represented.

FROM €49.50 per person
Based on 30 people



THE LOIRE AT COMBLEUX IN ORLÉANS

Come and see the little wonders of Combleux, a former bargemen's village: the banks of the Loire, the lock and how it works, the history of the Orleans Canal and river trade, and the bargemen's homes. Then discover the Loire in Orleans: its levees, its dykes, its bridges and its old swimming pool in the Loire.

THE PROGRAMME

9.30am	Guided walking tour of Combleux
12.00pm	Lunch in a restaurant (3 courses, drinks included)
2.30pm	Guided walking tour of Orléans
4.00pm	Boat trip on the Loire River
5.00pm	End of our services



LOCATION: **COMBLEUX, ORLÉANS**

Our price includes:

The services mentioned
in the programme

.....

Our price does not include:

Personal expenses
and transportation

.....

Valid:

All year round
(subject to availability)

DID YOU KNOW?

The village of Combleux grew up
in the 18th century
thanks to the Loire Navy.

FROM **€49.50** per person
Based on 30 people



CHRISTMAS MAGIC IN ORLÉANS

FUN

The Christmas Market extends its long white coat on the Place du Martroi, Place de la République and Place de la Loire. Small wooden huts, nicely decorated on a different theme each year, offer lots of items: toys, local products and local arts and crafts, decorative objects, gifts, etc.

THE PROGRAMME

- 10.00am** Guided tour of Sainte-Croix Cathedral, the Grosloir Mansion and the old town centre of Orléans
- 12.00pm** Lunch in a restaurant in the town centre (3 courses, drinks included)
- 2.00pm** Free time at the Christmas markets (without guide)
- 4.00pm** Tasting in a restaurant
- 4.45pm** Option: Ferris wheel tour on Place du Martroi

 LOCATION: **ORLÉANS**

Our price includes:

The services mentioned in the programme

Our price does not include:

Personal expenses and transportation

Valid:

End of November to December (subject to availability)

Ferris wheel tour:

Contact us

DID YOU KNOW?

Ferris wheel, sound and light on the cathedral or Christmas concert – take in the magic of Christmas in Orléans.

FROM **€45** per person.
Based on 30 people



RIGHT BANK, LEFT BANK

Discover the gateway to the Loire Valley, classified by UNESCO, and head back in time on the north bank of the river. Château de Sully-sur-Loire, made up of 14 rooms, traces the history of the Duke of Sully, through a rich collection of paintings, tapestries, statues and painted decorations. The basilica of Saint-Benoît-sur-Loire houses the relics of St Benoît, patron saint of Europe. Then there is the Carolingian oratory of Germigny-des-Prés, which is today one of the oldest Christian sanctuaries in France.

THE PROGRAMME

- 10.00am** Guided tour of Château de Sully
- 12.00pm** Lunch in a nearby restaurant (3 courses, drinks included)
- 2.30pm** Guided tour of the Romanesque basilica of Saint-Benoît-sur-Loire
- 4.30pm** Guided tour of the Carolingian oratory of Germigny-des-Prés
- 5.30pm** End of the day in Sully-sur-Loire



LOCATION: **SULLY/LOIRE, ST-BENOÎT/LOIRE, GERMIGNY-DES-PRÉS**

DID YOU KNOW?

The Carolingian oratory of Germigny-des-Prés has the only surviving Carolingian mosaic from the period.

FROM €49 per person.
Based on 30 people



CHOCOLATE-MAKING AND PRINTING MUSEUM

A gourmet stop-off in a chocolate factory: the actions and know-how of passionate chocolate makers are revealed. Explore, smell and taste a multitude of delicious flavours at the different stages of chocolate production. Thanks to the Printing Workshop-Museum, discover the great history of printing, from Gutenberg to the digital era with its various skills: typography, press, advertising and books. A collection of 150 machines traces almost 200 years of industrial history.

THE PROGRAMME

- 10.00am** Guided tour of a chocolate factory with tasting
- 12.30pm** Lunch in a nearby restaurant (3 courses, drinks included)
- 3.00pm** Guided tour of the Printing Workshop-Museum (PWM)
- 5.00pm** End of the day in Malesherbes



LOCATION: **NEUVILLE-AUX-BOIS, MALESHERBES**

DID YOU KNOW?

Praline, ganache, spread, milk chocolate and dark chocolate are available directly from the chocolate factory.

FROM €53.50 per person
Based on 30 people

Our price includes:

The services mentioned in the programme

Our price does not include:

Personal expenses and transportation

Valid:

All year round (subject to availability)



Tours in collaboration with Tourisme Loiret

CABARET SHOW L'ATYPIQUE

FUN

Come and discover the story of Mr P.T. Barnum, romanticised and adapted to the cinema in the film "The greatest showman". This original show is made up of 16 unusual amateur artists combining a frenzy of aerial and magical acts, comedy, dance and song in a varied musical world.

THE PROGRAMME

- 9.30am Guided tour of Sainte-Croix Cathedral, the Grosloot Mansion and the old town centre of Orléans
- 11.00am Option: little-train ride in the centre of Orléans
- 12.30pm Cabaret lunch show, Star menu (3 courses, drinks included)
- 5.00pm End of our services

LOCATION: ORLÉANS, LA CHAPELLE-SAINT-MESMIN

DID YOU KNOW?

This show is inspired, in part, by the life of its creator, Arielle Thierry.

FROM €78 per person.
Based on 30 people

Our price includes:

The services mentioned in the programme

Our price does not include:

Personal expenses and transportation

Valid:

Ask us

Little train:

Runs from April to October

MENU

Welcome cocktail and appetiser

Two-coloured salmon/kiwi glass, homemade herb mayonnaise

Milk-fed veal fillet in marsala sauce accompanied by homemade dauphinois gratin

Oréo Tiamisu

¼ of wine

Coffee



CABARET SHOW LE VOULEZ-VOUS

FUN

NEW

Come and discover the revue in the purest tradition of the Music Hall. A diversity of scenes, profusion of feathers and sequins, acrobats, singer, dancers and revue leader will transport you into the magic of crazy Parisian nights.

THE PROGRAMME

- 09.30am** Guided tour of Sainte-Croix cathedral,
the Grosloot Mansion and the old centre of Orléans
- 11.45am** Welcome to the Cabaret
- 12.00pm** Flavours lunch menu (4 courses, drinks included)
- 2.00pm** Revue cabaret CAPRICE
- 4.00pm** After Show, afternoon dance
- 4.30pm** End of our services



LOCATION: **ORLÉANS, INGRÉ**

Our price includes:

The services mentioned
in the programme

Our price does not include:

Personal expenses and transport
Option: extra gourmet
Menus: ask us
Possibility of lunch and show and
after-show service only (without
guided tour)

Valid:

Consult us

MENU

Olivetian cocktail and petits fours

Pike terrine with crayfish, yuzu
mayonnaise, salad

Poultry ballotine stuffed with
baby vegetables, forestière sauce
and Anna's apple

Brie on young shoots

Raspberry cream cake

¼ red Bordeaux wine

½ mineral water

Coffee

DID YOU KNOW?

Discover also the
special Christmas show in December
designed for a young clientele.

FROM **€73** per person.
Based on 30 people



ORLÉANS GETAWAY: THE ESSENTIALS IN 2 DAYS

During this trip, Orléans reveals its true self! Discover the major sites of Orléans, its metropolis and the Loire Valley thanks to a clever mix of diverse and varied themes. Historical, cultural, river, natural and industrial heritage are covered, providing a better understanding of how this city has evolved over time.

THE PROGRAMME > DAY 1

- 10.00am** Guided tour of Sainte-Croix Cathedral,
the Grosloir Mansion and the old town centre of Orléans
- 12.30pm** Lunch in a restaurant in the town centre (3 courses, drinks included)
- 3.00pm** Boat trip on the Loire
- 5.00pm** Little-train ride in the town centre of Orléans
- 6.00pm** Check-in at the four-star hotel
- 7.00pm** Dinner and overnight stay

DID YOU KNOW?

Orléans has always been highly appreciated and protected by the kings of France. Many of them left their mark.

FROM €203 per person.
Based on 30 people
Half-double room basis

> DAY 2

- 8.00am** Breakfast at the hotel
- 10.00am** Guided walking tour of the La Source Floral Park
- 12.30pm** Lunch in a restaurant (3 courses, drinks included)
- 2.30pm** Guided tour of the bell museum
Option: complementary video to the visit tracing
the main steps in the making of a bell
- 5.00pm** End of our services



LOCATION: **ORLÉANS, SAINT-JEAN-DE-BRAYE**

Our price includes:

The services mentioned
in the programme

.....

Our price does not include:

Personal expenses
and transportation
Single room supplement: please ask
us
Tourist taxes
Any service not mentioned above

.....

Valid:

All year round
(subject to availability)



ORLÉANS AND CHÂTEAUX GETAWAY

This getaway lets you combine all the pleasures of the Loire Valley.

The medieval and then 18th century château of Meung-sur-Loire opens its doors to you from the cellars to the attic, including kitchens and stately apartments. Its history is linked to the Bishops of Orléans ... and therefore to Sainte-Croix Cathedral and the old centre of Orléans. Finally, the Renaissance Château de Chamerolles is a wonderful little showcase for the history of perfume and offers French-style gardens where it's good to stroll.

THE PROGRAMME > DAY 1

- 10.00am** Guided tour of Château de Meung-sur-Loire
- 1.00pm** Lunch in a nearby restaurant (3 courses, drinks included)
- 4.00pm** Guided tour of Sainte-Croix Cathedral,
the Grosloot Mansion and the old centre of Orléans
- 6.00pm** Check-in at the 4-star hotel
- 7.00pm** Dinner and overnight stay

> DAY 2

- 8.00am** Breakfast at the hotel
- 9.30am** Boat trip on the Loire River
- 11.00am** Little-train ride in the centre of Orléans
- 12.30pm** Lunch in a restaurant (3 courses, drinks included)
- 3.00pm** Guided tour of Château de Chamerolles and free time in the gardens
- 5.00pm** End of our services



LOCATION: **CHAMEROLLES, ORLÉANS, MEUNG-SUR-LOIRE**

Our price includes:

The services mentioned
in the programme

Our price does not include:

Personal expenses
and transportation
Single room supplement:
please ask us
Tourist taxes
Any service not mentioned above

Valid:

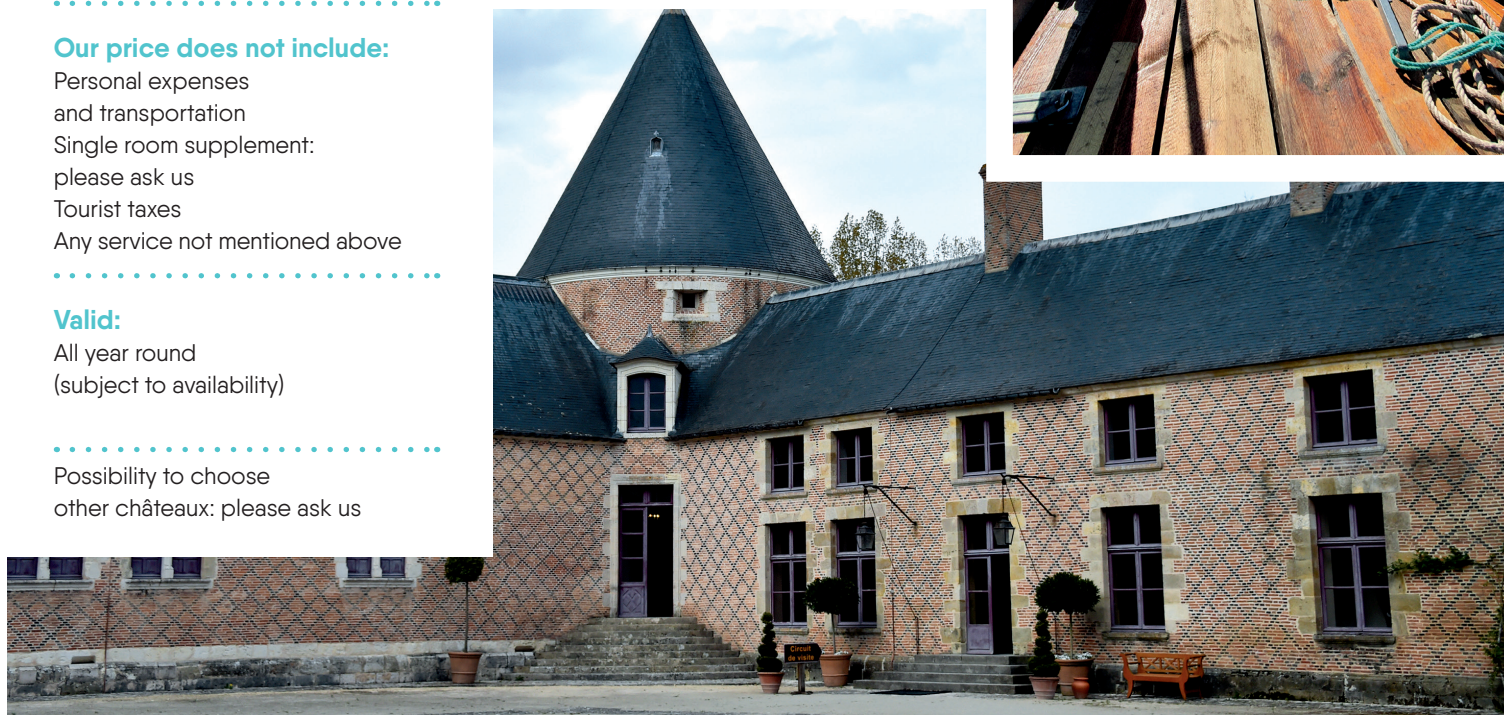
All year round
(subject to availability)

Possibility to choose
other châteaux: please ask us

DID YOU KNOW?

The journeymen bargemen set out
to perpetuate shipping on the Loire, which
reached its peak in the 18th century.

FROM €209 per person.
Based on 30 people
Half-double room basis



LET US GUIDE YOU

DISCOVERING OLD ORLÉANS

Your steps lead you through the streets of the historic heart of the city, to Sainte-Croix Cathedral, via the Grosloir Mansion. Through these unmissable sites, the essence of Orléans' historic landmark events is revealed.

Duration: approx. 1hr30

Maximum: 40 people per guide



IN THE FOOTSTEPS OF JOAN OF ARC

Your guide traces the journey of the heroine who succeeded in 1429 where men could not ... she freed Orléans from the English! Walk through the streets of the city in the footsteps of her amazing story.

Duration: approx. 2 hr

Maximum: 40 people per guide



ORLÉANS IN THE RENAISSANCE

Stroll through Renaissance Orléans in the company of one of its famous characters. He will reveal the history of certain buildings and some of his glorious contemporaries who helped spread Orléans' influence far and wide. Possibility with an extra charge to have a snack at the end of the visit.

Duration: 1hr30 approx

Maximum: 40 people per guide



STREET ART IN ORLÉANS

Discover street art or the free expression of an unusual urban art, colourful and humorous. From the cathedral to the old vinegar factories and the small streets that have been given a new look.

Duration: approx. 2 hr

Maximum: 40 people per guide



PRICES 2021

PRICES PER GROUP AND FOR SIMPLE GUIDANCE	IN FRENCH		IN A FOREIGN LANGUAGE	
	WEEK	SUNDAY	WEEK	SUNDAY
Visit to Orléans Max. 2hr30	€134	€165	€144	€175
Half day Max. 4 hr	€175	€227	€185	€242
Full day Max. 8 hr	€254	€377	€302	€447
Museum visits Max. 1.5 hr Excluding entrance tickets	€124	€134	€134	€144

i Above 40 people, a second guide will be charged for. Except for museums, groups are limited to 20 people. Holiday rates, please ask us.

OUR SPECIAL EXTRAS: Possibility with a supplement of a glass of good cheer: + €2 per person. Possibility with a supplement of a snack: (small cakes / small cakes from the medieval period / king's cakes...): + €6 per person.

LET US GUIDE YOU

THE MAGICAL TOUR

At nightfall, Orléans is lit up with lights revealing the architectural details of the old town centre and key monuments of Orléans. Make your way through a night-time landscape designed to bring out the beauty of the city's facades.

Duration: about 1hr30

Maximum: 30 people per guide

Price according to schedule: ask us



GYROPODS

Go for an original gyropod ride with commentary to discover the iconic places in Orléans and the banks of the Loire. Before leaving, a short introductory session will help you master your gyropod for a visit in complete safety!

Duration: approx. 1hr30

Minimum: 6 people / Maximum: 40 people (divided into several sub-groups). From 12 years old

Price: €39 per person / Based on: 8 people



ORLÉANS IN THE BELLE EPOQUE WITH LANTERNS

Night stroll with lanterns through Orléans of the so-called "Belle Epoque". The secrets of the different architectural styles as well as some of the technical progress made in the 19th and early 20th centuries will be revealed. Set off with your lantern.

Duration: 1hr30 approx.

Maximum: 40 people per guide

Price according to schedule: ask us



SCOOTERS

Discover the banks of the Loiret!

After a quick introduction, take off on your electric all-terrain scooter to discover the hidden treasures of the Loiret... A tour between the Loire and Loiret and its magnificent mills.

Duration: approx. 1hr30

Minimum: 6 people / Maximum: 40 people (divided into several sub-groups). From 12 years old

Price: €39 per person / Based on: 8 people



THE LITTLE TRAIN

PRICES

40-minute guided tour to discover the secrets of the local heritage!

Departs: Place Saint-Croix in front of the cathedral

	INDIVIDUALS	GROUPS (from 20 people)
Full price	€7	€5.50
Reduced price (disabled and 3 to 12 years old)	€5	€4

LET US GUIDE YOU

BETWEEN HEAVEN AND EARTH

Take the heights!

At the top of the cathedral's 252 steps, enjoy a 360° view of Orléans! Then descend into one of the city's Romanesque remains, the Saint-Avit crypt.

Duration: approx. 2 hr

Maximum: 18 people per guide

Valid: April to October

*Visit subject to conditions, please ask us



THE CITY BELOW

Walk through the crypts of Orléans! Be surprised by the major and minor stories of the city's hidden treasures, the Romanesque-style crypts of Saint-Aignan and Saint-Avit, from their construction to their rediscovery.

Duration: approx. 1hr30

Maximum: 19 people per guide



LET US SURPRISE YOU

Explore some of Orléans' major sites and their stories with a surprising appearance at the end of the visit! Possibility with supplement of a goodwill drink.

Duration: approx. 2 hr

Maximum: 19 people per guide

Valid: February to October except Fridays

Price: ask us



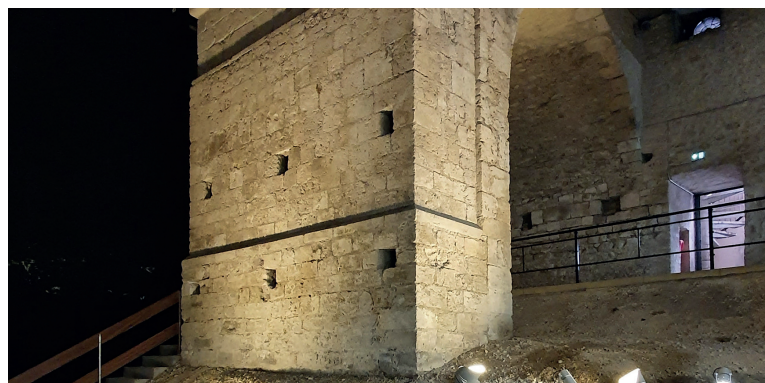
THE BANNIER GATE

Under Place du Martroi, this visit to the Bannier Gate takes you back to the 14th and 15th centuries, at the time of the second enclosure protecting Orléans within the context of the Hundred Years' War.

Duration: 40 min approx.

Maximum: 19 people per guide

Valid: Please ask us, except on Fridays



THE OLIVET MILLS

What are these astonishing constructions scattered along the Loiret? Find out during a walk all about these mills, witnesses of past economic activity, today transformed into dwellings.

Duration: approx. 2 hr

Maximum: 25 people per guide

THE FUN WALKING RALLY

Come and discover Orléans in a fun and friendly way! During this rally, solve puzzles with historical characters, places and dates that have made Orléans' history. There's a gift for each participant at the end of the rally!

Duration: approx. 2 hr

Maximum: 19 people per guide

Price: €22 per person / Based on: 25 people



HERITAGE APERITIF

At the end of one of our services, take the time for a "heritage aperitif" in one of our unusual sites

"Alcohol abuse is dangerous for your health"

Duration: about 1 hr

Maximum: 19 people per guide

Price: €17 per person / Based on: 15 people



GYROPODS: See page 26

Duration: approx. 1hr30

Minimum: 6 people / Maximum: 40 people (divided into several sub-groups). From 12 years old

Price: €39 per person / Based on: 8 people

SCOOTERS: See page 26

Duration: 1hr30 approx.

Minimum: 6 people / Maximum: 40 people (divided into several sub-groups) From 12 years old

Price: €39 per person / Based on: 8 people



OLIVET BETWEEN FLOWERS AND MILLS

NATURE

Olivet evokes charm, elegance, a certain art of living. Discover during your walk these mills, amazing buildings scattered along the Loiret, witnesses of past economic activity, now transformed into houses. The banks of the Loire offer walkers, fishermen, painters or rowers a magnificent, protected setting.



THE PROGRAMME

9.30am

Guided walking tour of the Olivet Mills

Continue your discovery of Olivet with a visit to Poutyl Park

12.00pm

Lunch in a restaurant (3 courses, drinks included)

2.30pm

Free tour of the Floral Park of La Source

Option: guided tour

5.00pm

End of our services



LOCATION: **OLIVET, ORLÉANS**

DID YOU KNOW?

Olivet is also called the city of cherries because it has been producing them since the 18th century.

FROM **€53** per person.
Based on 15 people

Our price includes:

The services mentioned in the programme

Our price does not include:

Personal expenses and transportation

Valid:

May to October (subject to availability)

Limited: to 25 people



IT'S ALL GO IN ORLÉANS

FUN

NEW

Want to let off steam? Then this day is for you!
A short distance from Orléans Forest, practise your woodcutting skills in the heart of Orléans with some axe throwing.
Then put yourself in the shoes of an American by shooting a few bowling balls.
Which of you will come out tops on the day?

THE PROGRAMME

- 10.00am
- Operation: Axe throwing
- 12.30pm
- Lunch in a restaurant in the city centre (3 courses, drinks included)
- 3.00pm
- Mission: Bowling
- 5.00pm
- End of our services

LOCATION: ORLÉANS

Our price includes:
The services mentioned
in the programme

Our price does not include:
Personal expenses
and transportation

Valid:
All year round
(subject to availability)

Limited: to 25 people

DID YOU KNOW?

The Franks were the first
warriors to use the axe
as a throwing weapon.

FROM €72.50 per person

Based on 15 people



THE "FUN KIDS" AND SCHOOLS /

CYCLE 2 (CP-CE1-CE2) - CYCLE 3 (CM1-CM2-6th) - CYCLE 4 (5th-4th-3rd) -
CYCLE 5 (2nd-1st-FINAL)

SUGGESTIONS FOR SPECIAL CHILDREN'S VISITS

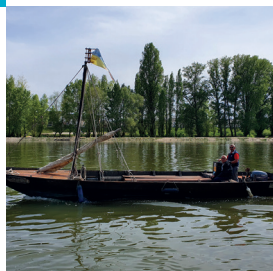
WALKING
RALLY



GIANTS-
NAKES AND
LADDERS
GAME



BOAT TRIP



MINI-
TRAIN
RIDE



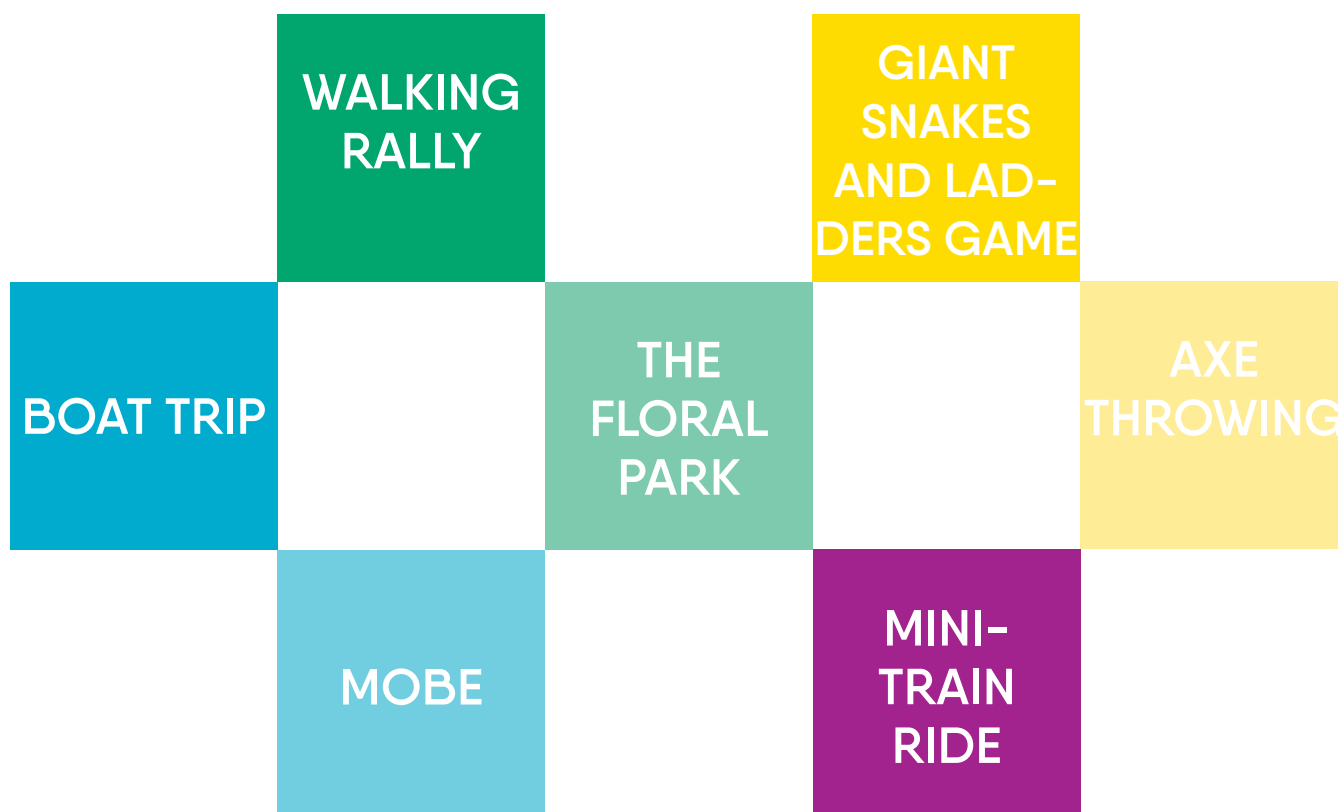
Numerous guided tours of Orléans (descriptions can be found in this brochure / non-exhaustive list): The Banner Gate, The City Below, Discovering Orléans, Medieval Orléans, Renaissance Orléans, In the Footsteps of Joan of Arc. Special Christmas Cabaret Show in December.

i All these visits can be adapted throughout the year for school or leisure time.

Teachers, please feel free to contact us for any request according to your current curriculum.

FAMILY SPECIAL

SUGGESTED VISITS YOU CAN MAKE WITH THE FAMILY FOR EVERYONE TO ENJOY



Château de Meung-sur-Loire: special visit booklet (5/12 years old) with Walter the Robot.

Château de Chamerolles: GeoMoTifs course with the Baludik app

Château de la Ferté St Aubin: booklet for children, Escape Game, Poison Trail...

Domaine de Ciran: Kidiklik45 partner, events.

The Joan of Arc building: video of the life of Joan of Arc

Numerous guided tours of Orléans (descriptions can be found in this brochure / non-exhaustive list): Street Art, the epic story of a heroine (costume visit), the Banner Gate, the City Below, Discovering Orléans, Medieval Orléans, Renaissance Orléans, In the footsteps of Joan of Arc.

i All these visits can be adapted throughout the year.

ALSO DISCOVER OUR THEMED TOURS: KING'S CAKES, EASTER, HALLOWEEN, CHRISTMAS...

SPECIAL CHRISTMAS CABARET SHOW IN DECEMBER

Feel free to ask us.

CHÂTEAUX AROUND ORLÉANS

i Information on our website: www.tourisme-orleansmetropole.com – Tickets available at the Orléans Métropole Tourist Office

CHÂTEAU DE MEUNG-SUR-LOIRE

It is one of the largest and oldest châteaux of the Loiret which, until the French Revolution, was the property of the bishops of Orléans. Many kings stopped there, such as Louis XI or François I. Discover 20 furnished rooms, from the kitchen to the baths, and more than 2000 items in situ. This building is nicknamed "the château with two faces" because of its medieval and classical facades.



CHÂTEAU DE CHAMEROLLES

The medieval château was transformed by Lancelot du Lac, chamberlain to King Louis XII, into a Renaissance residence. This setting reveals the history of perfume invented as early as the Renaissance. Vials, perfume organs and other objects explain this luxury product that we can't do without. Its French-style gardens, where flowers and vegetable plants blend harmoniously, as well as its pond.



CHÂTEAU DE CHAMBORD

Listed as a UNESCO World Heritage Site since 1981 and an emblem of the French Renaissance throughout the world, with its 5440 hectares of forest, Chambord is the largest enclosed park in Europe, located less than an hour from Orléans. Numerous activities are available in the park. Stroll through 500 years of history in this jewel of architecture and nature.

CHÂTEAU DE LA FERTÉ-SAINT-AUBIN

Located in the heart of the Sologne, discover its 15 furnished rooms on three floors. From the château, which can be visited from the cellar to the attic, via the staff rooms, the billiard room and the dining room, to the stables, come and discover a different Loire Valley château. The vast park of forty hectares is perfect for strolling around, revealing an enchanting island for children and a wildlife park.



CHÂTEAU DE SULLY

Each architectural transformation has left its mark on the imposing Château de Sully, from the Middle Ages to the last ups and downs of History with the Revolution and the 2nd World War. Discover the sixteen furnished rooms of the former residence of the Duke of Sully, minister to Henri IV, which welcomed many celebrities over the years: Joan of Arc, Louis XIV, Mazarin, Voltaire...



CALENDAR OF EVENTS IN ORLÉANS

Programme given for indicative purposes, subject to change.

APRIL

11TH EDITION OF THE GARDEN ARTS SHOW

The Garden Arts Show announces the return of fine weather and puts the garden in the spotlight. Head for the Orléans-La Source Floral Park for a festive weekend dedicated to the art of living in the great outdoors! Nearly 100 exhibitors gather there: nurserymen, furniture designers, artists, antique dealers, horticulturists...

MAY

592ND JOAN OF ARC FESTIVAL

Established back in 1430, the Joan of Arc Festival retraces her journey: arrival through the Burgundy Gate in the besieged city and the departure of the English troops on 8 May 1429. Recognised as part of the country's National Intangible Cultural Heritage, many events mark this intergenerational event.



MAY TO SEPTEMBER

PROJECTIONS ON THE CATHEDRAL

Come and attend the sound & light show 2021 on the cathedral of Sainte-Croix d'Orléans and enjoy a magical moment.



AUGUST

11TH DYKE FESTIVAL

A celebration gathering people together who unite around multidisciplinary, contemporary and experimental artistic creations. A celebration of artistic polyculture. Enjoy "artistic refreshments" in a very different setting...

211TH FESTIVITIES OF SAINT FIACRE

The Saint Marceau district, the historic birthplace of Orléans horticulture, celebrates its patron saint every year. An explosion of colours, shapes and fragrances. A succession of solemn ceremonies, Saint-Fiacre market, mass and rose baptism in the presence of a celebrity.



SEPTEMBER

10TH LOIRE FESTIVAL

For 5 days, the quays of Orléans will once again become the river port of yesteryear and welcome more than 200 boats from the Loire and other invited European rivers. Numerous festive and educational events around river heritage are on offer.



INTERNATIONAL ROSE COMPETITION OF ORLÉANS

Inaugurated in 1959, the rose competition bears witness to Orléans' horticultural tradition and rewards remontant roses with "a particular aptitude for decorating gardens and green spaces due to their abundant and prolonged flowering".

DECEMBER

CHRISTMAS MARKET

Set up on the Martroi, Loire and Republic squares, the Christmas market, traditionally themed, offers a myriad of lights and entertainment as the festive season approaches! Artisans, creators and DJs take turns every day to keep the largest Christmas market in the region alive.

GENERAL TERMS AND CONDITIONS OF SALE OF S.P.L. ORLÉANS VAL DE LOIRE TOURISME

SPL ORLEANS VAL DE LOIRE TOURISME with capital of €300 000 / SIRET 81995864600021

The general conditions of sale are in accordance with the provisions of article R.211-12 of the Tourism Code. In order to comply with the legal provisions, the following articles of the said Code are reproduced:

* Article R 211--3 Modified by Decree no.2017-1871 of 29 December 2017 - art 2

Any offer and any sale of the services mentioned in article L.211-1 give rise to the submission of appropriate documents which comply with the rules defined by the present section.

* Article R211-3-1 Modified by Decree no.2017-1871 of 29 December 2017 - art 2

The exchange of pre-contractual information or provision of contractual conditions is carried out in writing. They can be done electronically. The name or company name and address of the organiser or retailer and the indication of his or her registration in the register provided for in Article L.141-3 or, where applicable, the name, address and indication of registration of the federation or union mentioned in the second paragraph of Article R.211-2 are mentioned

* Article R 211-4 Modified by Decree no.2017-1871 of 29 December 2017 - art. 2

Prior to the conclusion of the contract, the organiser or retailer must provide the traveller with the following information:

1° The main characteristics of the travel services:

- a) The destination(s), itinerary and periods of stay, with the dates and, when accommodation is included, the number of nights included;
- b) The means, characteristics and categories of transport, the places, dates and times of departure and return, the duration and location of stopovers and connections. When the exact time is not yet fixed, the organiser or retailer informs the traveller of the approximate time of departure and return;
- c) The location, the main characteristics and, if there is one, the tourist category of accommodation under the rules of the country of destination;
- d) Meals provided;
- e) Tours, excursions or other services included in the total price agreed for the contract;
- f) Where this is not apparent from the context, if the possible travel services are to be provided to the traveller as a member of a group and, in this case, if possible, the approximate size of the group
- g) When the benefit of other tourist services provided to the traveller is based on effective verbal communication, the language in which these services will be provided.
- h) Information on whether travel or the holiday stay is, in general, adapted to persons with reduced mobility and, at the request of the traveller, specific information on the suitability of the travel or holiday stay for the needs of the traveller;

2° The corporate name and geographical address of the organiser and retailer, as well as their telephone and, if applicable, electronic contact details;

3° The total price including taxes and, if applicable, all fees, charges or other additional costs, or, when these cannot reasonably be calculated before the conclusion of the contract, an indication of the type of additional costs that the traveller may still have to bear;

5° The minimum number of people required for the

journey or holiday and the deadline mentioned in II of Article L.211-14 preceding the start of the journey or holiday for possible cancellation of the contract in the event that this number is not reached;

6° General information concerning the conditions applicable in terms of passports or visas, including the approximate duration for obtaining visas, as well as information on the health formalities of the country of destination;

7° A statement indicating that the traveller can terminate the contract at any time before the start of the trip or stay, upon payment of an appropriate cancellation fee or, where applicable, a standard cancellation fee claimed by the organiser or retailer, in accordance with I of article L.211-14;

8° Information on compulsory or optional insurance covering the costs of terminating the contract by the traveller or on the cost of assistance, covering repatriation, in the event of accident, illness or death.

With regard to the packages defined in E of 2° of A of II of article L. 211-2, the organiser or retailer and the professional to whom the data is transmitted ensure that each of them provide, before the traveller is bound by a contract, the information listed in this article to the extent that this is relevant to the travel services they offer.

The form by which the information listed in this article is brought to the attention of the traveller is set by joint order of the Minister responsible for tourism and the Minister responsible for the Economy and Finance. This decree specifies the minimum information to be brought to the attention of the traveller when the contract is concluded by telephone.

* Article R211-5 Modified by Decree no.2017-1871 of 29 December 2017 - article 2

The information mentioned in 1°, 2°, 3°, 4°, 5° and 7° of Article R.211-4 communicated to the traveller is part of the contract and can only be modified under the conditions defined in article L.211-9.

* Article R211-6 Modified by Decree no.2017-1871 of 29 December 2017 - art.2

The contract must include, in addition to the information defined in article R.211-4, the following information:

1° The particular requirements of the traveller that the organiser or retailer has accepted;

2° A statement indicating that the organiser as well as the retailer are responsible for the proper performance of all travel services included in the contract in accordance with Article L.211-16 and that they are obliged to provide assistance to the traveller if he/she is in difficulty in accordance with Article L.211-17-1;

3° The name of the entity responsible for protection against insolvency and its contact details, including its geographical address;

4° The name, address, telephone number, e-mail address and, if applicable, the fax number of the organiser's or retailer's local representative, a contact point or other service through which the traveller can quickly contact the organiser or retailer and communicate with him/her in an efficient manner, request assistance if the traveller is in difficulty or complain of any non-conformity noted during the execution of the trip or stay;

5° A statement indicating that the traveller is required to communicate any non-conformity that he/she finds during the execution of the trip or stay

in accordance with II of article L.211-16;

6° When minors, unaccompanied by a parent or other authorised person, travelling on the basis of a contract including accommodation, information enabling direct contact to be established with the minor or person responsible for the minor at the place of stay;

7° Information on the internal complaints procedures available and on the

out-of-court dispute resolution mechanisms and, where applicable, on the trader's legal entity and on the online dispute resolution platform provided for in Regulation (EU) No. 524/2013 of the European Parliament and Council;

8° Information on the right of the traveller to assign the contract to another traveller in accordance with article L.211-11.

With regard to the packages defined in E of 2° of A of II of article L.211-2, the professional to whom the data is transmitted informs the organiser or retailer of the conclusion of the contract giving rise to the creation of a package. The professional provides the organiser or retailer with the information necessary to enable him or her to fulfil his/her obligations as organiser. As soon as the organiser or retailer is informed of the creation of a package, he/she provides the traveller, on a durable medium, with the information mentioned in 1° to 8°.

*Article R211-7 Modified by Decree no.2017-1871 of 29 December 2017-art. 2

The traveller can assign his/her contract to a transferee who fulfils the same conditions as him/her to complete the trip or stay, as long as this contract has not produced any effect.

Unless otherwise stipulated, the transferor must inform the organiser or retailer of his/her decision by any means allowing him/her to obtain an acknowledgement of receipt no later than seven days before the start of the trip. Under no circumstances is this transfer subject to prior authorisation from the organiser or retailer.

* Article R211-8 Modified by Decree no. 2017-1871 of 29 December 2017 - art.2

When the contract includes an express possibility of price revision, within the limits provided for in Article L.211-12, it mentions the precise methods for calculating price variations, both upwards and downwards, in particular the amount of transport costs and related taxes, the currency or currencies that may have an impact on the price of the trip or stay, the proportion of the price to which the variation applies, as well as the exchange rate of the currency or currencies used as a reference when establishing the price shown in the contract. In the event of a reduction in the price, the organiser or retailer is entitled to deduct its actual administrative expenses from the reimbursement due to the traveller. At the traveller's request, the organiser or retailer shall provide proof of these administrative expenses.

*Article R211-9 Modified by Decree No. 2017-1871 of 29 December 2017 - art.2

When, before the departure of the traveller, the organiser or retailer is forced to make a modification to one of the essential elements of the contract, if it cannot meet the specific requirements mentioned in 1° of article R.211-6, or in the event of a price increase of more than 8%, it

GENERAL TERMS AND CONDITIONS OF SALE OF S.P.L. ORLÉANS VAL DE LOIRE TOURISME

SPL ORLÉANS VAL DE LOIRE TOURISME with capital of €300 000 / SIRET 81995864600021

informs the traveller as soon as possible, in a clear, comprehensible and apparent manner, on a durable medium:

- 1° Of the proposed changes and, if applicable, their repercussions on the price of the trip or stay;
- 2° The reasonable period of time within which the traveller must inform the organiser or retailer of the decision that it takes;
- 3° The consequences of the traveller's failure to reply within the set time limit;
- 4° If applicable, the other service offered, as well as its price.

When contract amendments or the substitute services result in a reduction in the quality of the trip or stay or its cost, the traveller is entitled to an appropriate price reduction.

If the contract is cancelled and the traveller does not accept any other service, the organiser or retailer shall refund all payments made by or on behalf of the traveller as soon as possible and in any event no later than fourteen days after the contract is cancelled, without prejudice to compensation in accordance with Article L.211-17.

* Article R211-10 Modified by Decree No. 2017-1871 of 29 December 2017 – art.2

The organiser or retailer shall make the reimbursements required under II and III of article L.211-14 or, under I of article L.211-14, shall reimburse all payments made by or on behalf of the traveller less the costs of appropriate cancellations. These reimbursements to the traveller are carried out as soon as possible and in any case within fourteen days at the latest after the contract has been terminated.

In the case provided for in III of article L.211-14, the additional compensation that the traveller is likely to receive is at least equal to the penalty it would have borne if the cancellation had occurred on their account on that date.

*Article R211-11 Modified by Decree No. 2017-1871 of 29 December 2017 – art.2

Assistance due by the organiser or retailer in application of article L.211-17-1 consists in particular of:

- 1° Providing useful information on health services, local authorities and consular assistance;
- 2° Helping the traveller to make long-distance communications and find other travel services.

The organiser or retailer is entitled to charge a reasonable price for this assistance if this difficulty is caused intentionally by the traveller or by his/her negligence. The price charged does not in any case exceed the actual costs incurred by the organiser or retailer.

CONDITIONS OF SALE

Article 1 – The Orléans Val de Loire Tourisme office provides the reservation and sale of all types of services for trips and stays, in the general interest and in its area of intervention. It facilitates the reception and improves the conditions of stay for tourists.

Article 2 – Responsibility: The S.P.L. Orléans Val de Loire Tourisme is responsible under the terms of ar-

ticle L.211-16 of the Tourism Code which stipulates: "The professional who sells a tourist package mentioned in 1° of I of article L.211-1 is fully responsible for the execution of the services provided for in this contract, whether these services are executed by him/herself or by other travel service providers, without prejudice to their right of recourse against them.

The professional who sells a travel service mentioned in 2° of I of article L.211-1 is fully responsible for the performance of the service provided by this contract, without prejudice of their right to recourse against the service provider.

However, the professional may be exempted from all or part of their liability by providing proof that the damage is attributable either to the traveller or to a third party outside the provision of the travel services included in the contract and is of a nature unforeseeable or inevitable, or exceptional and unavoidable circumstances.

When an organiser or retailer pays damages and interest, grants a price reduction or fulfils other obligations that are incumbent upon him/her, he/she may claim compensation from any third party who contributed to the fact at the origin of the compensation, price reduction or other obligations".

Article 3 – Duration of the service: The customer signing the contract concluded for a given date will not, under any circumstances, be able to take advantage of any right to remain in the premises at the end of the service.

Article 4– Reservation: The reservation of a service becomes firm when a deposit of 30% and a copy signed, read and approved by the customer have been returned to S.P.L. Orléans Val de Loire Tourisme before the deadline appearing on the reservation contract. Any telephone or written option is retained by S.P.L. Orléans Val de Loire Tourisme only as an interest in one of its services. It cannot carry out any reservation on its part without acceptance by the customer of the reservation contract.

Article 5 – Payment of the balance: The customer undertakes to pay S.P.L. Orléans Val de Loire Tourisme, on presentation of a pro forma invoice, the balance of the agreed service remaining due, one month before the start of the first service booked. A customer who has not paid the balance by the agreed date is considered to have cancelled their stay. Therefore, the service is again offered for sale and no refund will be made.

Article 6 – Invoicing: At the end of the services, S.P.L. Orléans Val de Loire Tourisme will draw up an invoice for the customer.

Article 7 – Late registrations: In case of registration less than 30 days before the beginning of the service, the total amount of the payment will be required at the time of reservation.

Article 8 – Vouchers: Upon receipt of the total payment for the services purchased, S.P.L. Orléans Val de Loire Tourisme will send the customer one or more vouchers to be given to each service provider upon arrival.

Article 9 – Arrival: The customer must arrive at the days and times mentioned on each voucher. If this is not possible, the customer undertakes to inform S.P.L. Orléans Val de Loire Tourisme. In case of late arrival or last-minute impediment, the customer must inform the service provider whose address and telephone number appear on the voucher.

Article 10 – Cancellation by the customer:

All cancellations must be notified by registered letter to S.P.L. Orléans Val de Loire Tourisme. In the event of one or more participants failing to turn up at the time of the arrival of the customer, no refund will be made, unless otherwise decided by the service provider. In case of a reduction in the number of participants before the payment of the balance, a revaluation of the cost of the trip will be considered (case of a number of people less than the number indicated on the commercial offer and/or booking contract).

Cancellation fees retained:

- between 30 and 21 days: 25% of the package per person
- between 20 and 8 days: 50% of the package per person
- between 7 and 2 days: 75% of the package per person
- less than 2 days of departure or no-show of the group: 100% of the package per person.

Article 11 – Interruption of service: In case of interruption of the service by the customer, no refund will be made unless the reason for interruption is covered by the customer's cancellation insurance.

Article 12 – Capacity: The contract drawn up by S.P.L. Orléans Val de Loire Tourisme mentions a precise number of people. If the final number of people exceeds the capacity provided by the service provider, the service provider may refuse additional customers, break the reservation contract (in the latter case, the price of the service remains the property of S.P.L. Orléans Val de Loire Tourisme) or offer another service provider for the additional people.

Article 13 – Hotels: prices include the room rental and breakfast or half or full board. Unless otherwise stated, they do not include drinks. When a customer occupies a room designed to accommodate two people alone, he/she will be charged a supplement called "single room or single supplement". On the day of departure, the room must be vacated before midday.

The tourist tax is mentioned for each reservation in supplement.

Article 14 – Claims: Any claim relating to a service must be sent, as soon as possible, by post to S.P.L. Orléans Val de Loire Tourisme, the only body competent to make a decision.

Article 15 – Applicable law: The specific and general conditions of sales are subject to French law. Any dispute relating to their interpretation and/or execution is the responsibility of the French courts, in this case the Court of Orléans.

**RESERVATIONS MANDATORY
WITH:**



CONTACT US

Head of Groups & Guided Tours: Brigitte MANDRES

Tel: 02 38 24 01 61

E-mail: groupees@tourisme-orleans.com

Assistant to Groups & Guided Tours:

Tel: 02 38 24 01 66

E-mail: visitesguidees@tourisme-orleans.com

OPENING HOURS

Monday to Friday 9.00am-12.00pm
and 2.00pm-5.00pm

*Opening hours subject to change.

ORLÉANS VAL DE LOIRE TOURISME

2, place de l'Étape - CS 95632

45056 Orléans Cedex 1

www.orleansmetropole-groupees.com

www.tourisme-orleansmetropole.com

